# Concur Travel Request Overview

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## Intro to Concur & Travel

### Welcome to Concur Travel for UConn

Anthony Travel is the University's Travel Management Company.

Should you need assistance from one of our travel agents, please feel free to contact our team:

- Hours: Monday Friday, 8 AM to 5:30 PM EST
- Phone: (860) 325-2558
- Email: <u>UConnCampusTravel@anthonytravel.com</u>

Services including, but not limited to: new booking requests, post-booking changes or cancellations, and general travel itinerary queries.

#### Emergency Assistance (outside of business hours)

For urgent travel-related issues which cannot wait until the next business day, you can contact the Anthony Travel emergency after-hours service:

• After-Hours Phone: (800) 523-5819

#### Traveling with multiple UConn travelers on the same itinerary?

Contact the Anthony Travel team using the information below:

- Phone: (860) 325-2558
- Email: <u>UConnCampusTravel@anthonytravel.com</u>

### Logging Into Concur?



### Concur Home Page

| 1. SAP Concur Menu | This dropdown section displays various categories so you can navigate to a desired section, focusing<br>on features exclusive to the selected topic. For example, click Requests from the dropdown to<br>navigate to a view displaying Request specific information. |
|--------------------|--|
| 2. Quick Task Bar  | This section provides Quick Tasks (links) so you can quickly access features such as: start a new report, open reports and requests, and manage available expenses.  |
| 3. Trip Search     | This section provides the tools you need to book a trip, such as: flights, hotel, and car rental.  |
| 4. Company Notes   | This section includes important, up-to-date, UConn Travel and Expense related information.   |
| 5. My Tasks        | This section shows your available expenses, open reports, and any approvals requiring your attention.  |
| 6. My Trips        | This section displays your upcoming trips  |
| 7. Help            | This dropdown has links to Concur related reference material.  |
| 8. Profile         | This section stores personal information used for booking travel, streamlining the request process, and for building expense reports.  |

### Concur Home Page - 1



### Travel Profile

If you've never logged into Concur before, this will be the first screen you will see. If you have logged in before, this screen will not be shown.

#### Welcome to Concur!

Please take a minute to fill out your travel profile online, so we can make your trip planning easier. You may click the Go to the Profile page button below to access your profile, fill in your personal and travel preference information, and then you will be ready to book travel!

If you have previously submitted a profile, changes have been made that require you to save it again.

Please check the values to be sure they are correct and resubmit.

Thank you.

The following required profile fields/sections need to be completed:

- Middle Name
- Work Phone or Home Phone
- Mobile Phone
- Country Calling Code (Mobile Phone)
- Gender
- Date of Birth

Go to the Profile page Return to Travel Center

- 1. Navigate to the Profile page <u>Click Here</u>
- 2. Complete Profile Information
- 3. If Profile is already completed Return to Travel Center

### Airfare Price Comparison Requirements –1

#### Overview

This document provides information regarding requirements a traveler will follow when combining a business trip with personal travel to ensure airfare reimbursement is seamless.

#### **Cost Comparison Requirements**

Cost comparisons are required for all travel when a business trip is combined with personal travel. When personal and business travel is combined, the traveler will only be reimbursed for expenses equal to or less than the cost incurred for the business portion of the airfare (excluding personal travel).

Cost comparisons must be captured the same date that the airfare is booked. Cost comparisons should provide a reasonably priced flight, consistent with the time necessary for the business travel.

Acceptable cost comparison documentation is a printed list of airfare options from the Concur online booking tool.

Note: If personal travel costs exceed business travel, the traveler will be asked to provide a personal card to split payment for the personal portion of the airfare cost.

- 1. On the same day as obtaining the price comparison, the flight should be booked.
- 2. Save the cost comparison, to later attach to the respective expense report when submitting for reimbursement.

### Airfare Price Comparison Requirements - 2

#### Concur Travel Online Cost Comparison

- 1. From the Concur homepage, navigate to the **Trip Search section**. The Air tab is selected by default.
- 2. Enter the flight related information and search for available flights for the business only dates. Please do not provide the combined personal/business dates.

For Example, if the business only is when you would have traveled Monday through Thursday, but you are staying until the following Sunday then the search should be for the airfare departing Monday and returning Thursday.

- 3. Save the complete list of flight options, as it displays in Concur. To save the complete list of flight options:
- a. Click the **All link**, above the list of airfare results. The complete list of flight options display.
- b. Click **Print/Email**, above the Matrix.



### Airfare Price Comparison Requirements - 3

The Air Availability/Fare Quote window displays.

- c. Click Print Flights.
- d. Confirm the **Destination** field displays **PDF**.
- e. Confirm the **Pages** field displays **All**.
- f. Click Save and then complete the steps needed to save to your computer.
- 4. When completing the respective expense report, attach the saved Concur flight comparison document before submitting for reimbursement.

Note: If an airfare comparison is not obtained from the University's preferred agency at time of booking, airfare reimbursement (i.e., business travel) may result in the University not reimbursing the cost of the airfare.

1. From the Concur homepage, click **Profile** and then click **Profile Settings**. The Profile Options view displays.

It is important to update your personal information to ensure accuracy and to activate various Concur features.

Fields marked [Required] must be completed. The [Required] fields include:

- Middle Name,
- Contact Information (Work or Home Phone),
- Gender, and Date of Birth

|                       | 0 💆 |
|-----------------------|-----|
| Alyssa Wojcik         |     |
| 🗙 Act as Another User | ~   |
| 🕸 Profile Settings    |     |
| () Sign Out           |     |

It is highly recommended to complete other Personal Information fields, such as: Work and Home Address, Email Address Verification, Travel Arrangers, and Credit Cards.

Review all fields for accuracy and update, as appropriate.

- 2. From the Profile Options view, click Personal Information.
- 3. Review the First Name, Middle Name, and Last Name fields to ensure this information matches the photo identification you will present at the airport.

Note: Grayed out fields are not editable. If there are errors in these fields, email travel@uconn.edu for help.

#### **Contact Information**

- 1. Complete all **Work Address** fields.
- 2. Complete all Home Address fields.
- 3. Either **a Work Phone** OR **Home Phone** is required. Both can be entered, as desired.
  - Note: Fields marked [Required] must be completed before you can save your profile. You do not need to save after each section.

| Work Addre       | \$\$                               |                              |                             |                              | Go to top |
|------------------|------------------------------------|------------------------------|-----------------------------|------------------------------|-----------|
| Сотрату Кате     | Anaig                              | pred Location                |                             |                              |           |
| T2 IRT MVP       | Pia                                | ase choose a company locatio | n. 🗸                        |                              |           |
| Street           |                                    | Addres                       | s same as assigned location |                              |           |
| Oty              | State                              | Province                     |                             |                              |           |
| Postal Code      | Country/Region<br>United States of | 1 America                    | v                           |                              |           |
|                  |                                    |                              | Seve                        |                              |           |
| Home Addr        | ess                                |                              |                             |                              | Go to top |
| Street           |                                    |                              |                             |                              |           |
| 178 Main St      |                                    | A                            |                             |                              |           |
| City             | State                              | Province                     |                             |                              |           |
| Felis Church     | VA                                 |                              |                             |                              |           |
| Postal Code      | Country/Region                     |                              |                             |                              |           |
| 22097            | United States of                   | America                      | ~                           |                              |           |
|                  |                                    |                              | Save                        | 1                            |           |
| Contact Info     | ormation                           |                              |                             |                              | Go to top |
| Wark Phone [Req  | uired**]                           | Work Extension               | Work Fax                    | 2nd Work Phone/Remote Office |           |
| Hame Phone [Ref  | quired**]                          |                              |                             |                              |           |
| Pagor            |                                    | Other Phone                  |                             |                              |           |
| Mobile Phone Cou | rtryRegion                         | Nobia Phone                  |                             |                              |           |
| *You must s      | pecify either                      | a home phone or a work       | phone.                      |                              |           |
|                  |                                    |                              |                             |                              |           |
|                  |                                    |                              | Save                        |                              |           |
|                  |                                    |                              |                             |                              |           |

- 5. Copy the Verification Code from the email you receive.
- 6. Paste the Verification Code in the **Enter Code** field (under the Email Addresses section of your Profile in Concur).

|         | Eman Address            |                      | verny              | Contact? |
|---------|-------------------------|----------------------|--------------------|----------|
| Email 1 | marie.mariano@uconn.edu | Check email for code | Resend  <br>Cancel | Yes      |
|         |                         | Enter Code           | ок                 |          |

- 7. Click **OK**. A confirmation message displays.
- 8. Click **OK** again.
- 9. If you plan to use other email accounts to send itineraries, outlook invitations, and/or receipts, click Add additional Email and then Verify, as necessary.

 
 Email Address
 Verify
 Contact?

 Email 1
 concursupport@uconn.edu
 Image: Not Verified
 Verify
 Yes

 Enter email address
 Contact for Trave Notifications?
 OK | Cancer

Note: Select Yes for the Contact for Travel Notifications options, as desired.

| Bigible for the following discount travel rates fare classes   | 10 Commisto all Enconcerner (Construct Stalds  |
|--|--|
| ALACAA Osverweet Millery Series3APP  | 10. Complete all <b>Emergency Contact</b> fields.  |
| it' Travel Preferences @   |  |
| Bealt     Sealt Sealton     Special Meals     Ticket Delivery       Don't Care     Don't Care     Reputer Meal     C dicket select proceeds       Preferred Departure Airport ()     Other Air Travel Preferences  | <ol> <li>Review the Travel Preferences section.<br/>Update as desired.</li> <li>TSA Secure Flight</li> </ol>   |
| Racen Type     Smooting Parlinemone     Message to Hutel Veedor @       Dort Care     Non-unoxing     Town pillows   I prefer hotel Bust has:       a gont     a post     a restaurant       a gont     a post     a restaurant   Accessibility Needs       Meedohar access     Elind accessible   | 13. Complete the <b>Gender</b> and <b>Date of Birth</b><br><b>fields</b> , as these are <b>Required</b> fields.  |
| Lar Hantal Proferences       Car Type     Senating Profesence       Car Type     Senating Profesence       Any Car Class <ul> <li>Don't Care</li> <li>Automatic</li> <li>Itemage to Car Rental Vendor @</li> <li>Trequent. Traveler Programs</li> <li>Your Friequent Traveler. Driver, and Hotel Guest Programs</li> <li>No programs defined</li> <li>No programs defined</li> </ul> | TSA Secure Flight The Transportation Security Authority (TSA) requires us to transmit information collected from you. Providing information is required. If it is not provided, you may be subject to additional screening or denied transport or authorization. TSA may share information you provide with law enforcement or intelligence agencies or others under its records notice. For more on TSA privacy policies or to view the records notice and the privacy impact assessment, see the TSA's web site at WWW.TSA GOV Note: If you have a Global Entry account, please enter that in the TSA Pre-check "known traveler number" space provided below. Gender [Required] Mate @ Female DMS Refress No @ TSA Pre√ Known Traveler Number@ |
| My travel network, all your reward programs connected in one place<br>By connecting your reward programs, if you book with participating providers, you'll receive your negotiated rates and<br>precifies, out a consister, and your travel class are first on any desire, using County or Table   |  |

- 14. Complete the remaining TSA Secure Flight fields, as applicable.
- 15. International Travelers should complete **Passport** and **Visa** fields.

| International Travel: Passports and Visas  | Go to top                          |
|--|------------------------------------|
| Adding your passport information to your profile will allow us to include it in your reservations. Having this information in your international travel a little easier. | reservation can make               |
| Passports  | <ul> <li>Add a Passport</li> </ul> |
| I do not have a passport   |                                    |
| International Visas  | 🕑 Add a Visa                       |
| Save   |                                    |

#### Assistant and Travel Arrangers

Assistants and Travel Arrangers are designated individuals that can assist you with the travel booking process.



- 1. To add an Assistant/Travel Arranger, click Add an Assistant link. The Add an Assistant screen displays.
- 2. Type the UConn employees name in the Assistant field. A filtered search result displays.
- 3. Select a valid name from the dropdown.
- 4. Check off other options, as applicable and then click **Save**.

|  | Δ  |  |
|--|----|--|
| Add an Assistant   |    |  |
| Yease select the individuals within your organization that you would like<br>/ve permission to perform travel functions for you. | to |  |
| Assistant  |    |  |
| Mariano. Marie L.  |    |  |
| Can book sover for the   |    |  |
| Is my primary assistant for travel*  |    |  |
| "individuals/Groups with no work phone number in their profile<br>cannot be designated as primary assistant for travel.          |    |  |
| Save Canon   |    |  |
|  |    |  |
|  |    |  |
|  |    |  |
|  |    |  |
|  |    |  |
|  |    |  |

#### **Credit Cards**

A credit card is required in your profile to allow you to book travel through Concur.

- 1. Click the Add a Credit Card link. A prompt displays.
- 2. Enter your UConn Travel Card information, as applicable.
- 3. Enter in your Travel Card information, should a Travel Card not be available, enter personal credit card.
- 4. After the card is added, press the Update pencil icon to make the card of your choosing the default for Plane, Rail, Car Rentals, and Hotels. This allows Anthony Travel to assist with booking using this card.

| Credit Cards    |                         |                           |                |                    |                 |         | C       | So to top   |
|-----------------|-------------------------|---------------------------|----------------|--------------------|-----------------|---------|---------|-------------|
| You currently h | save the following crea | dit cards-saved with your | profile.       |                    |                 | 6       | Add = C | marks Carro |
| Card Type       | E-Receipt Enabled       | Display Name              | Sponsored Card | Credit Card Number | Expiration Date | Default | Update  | Delete      |
| V/SA            |                         | Test Wisa Profile Card    |                | 1111               | Exp: 03/2027    | 0       | 0       | B           |
|                 |                         |                           |                |                    |                 |         |         |             |
|                 |                         |                           | Sev            |                    |                 |         |         |             |
| Go to top       |                         |                           |                |                    |                 |         |         |             |
|                 |                         |                           |                |                    |                 |         |         |             |

### Travel Card Information

#### Need A Travel Card?

- If you do, here are the steps for applying for one
  - <u>Travel Card Training</u>
  - <u>Travel Card Request Form</u>

### Travel Card vs. Pro Card

The University backed Travel card and Pro-Card programs provide a payment avenue for UConn employees and students and are both reconciled via Concur.

#### **Travel Card**

The main use of the UConn Travel Card is for purchasing and paying for expenses directly related to Travel, such as airfare, car rental, hotel etc., this also includes virtual conference registration fees.

#### **Pro-Card**

The UConn Pro-Card is an extremely efficient and effective method of purchasing and paying for goods and services with a value less than \$4,999.99 and is designed to more efficiently meet your purchasing needs and those of the University.

#### **Approved Uses**

The following are examples of the types of items that may be purchased with the Travel Card and the Pro-Card.

| Travel Card Approved Uses  | Pro-Card Approved Uses   |
|--|--|
| Airfare  | Advertisements   |
| Hotel  | Animal feed and bedding (purchase of animals is prohibited)  |
| Train (Amtrak, etc.)   | Catering services (held at UConn locations only, where a signed<br>contract is not required)   |
| Car Rental–Fuel for Rental   | Conference registrations with department dean/director<br>approval, where travel isn't involved.   |
| Baggage Fees   | Dues and professional membership(s) – (business, technical,<br>professional and institutional memberships only)  |
| Conference Registrations (Includes virtual<br>conferences)               | Floor and window treatments  |
| Individual Meal Costs (If not claiming Per Diem)                         | Food (take out or grocery store purchases for student activities & official business meetings held at a University campus location only). Must provide business purpose, list of attendees and agenda, as well as completed Business Meal Pre-Approval Form for staff only meetings. |
| Gratuities   | Gasoline (state vehicles only)   |
| Ground Transportation  | Hardware supplies  |
| Taxis – Uber/Lyft, etc.  | Internet purchases for approved items only (must be a secure site)   |
| Local train services (e.g., MetroNorth, MBTA, etc.)                      | Lab chemicals must follow EH&S procedure   |
| Tolls  | Maintenance service/repairs  |
| Parking  | Office, laboratory and educational supplies (items not available<br>through Central Stores and HuskyBuy)   |
| Business Meals (review approval guidelines in the <u>Travel Policy</u> ) | Postage (non-metered mail up to \$50.00 value)   |
|  | Software and computer supplies for installation on and use with  |
|  | University owned devices only  |
|  | Subscriptions (departmental use only)  |
|  | Tools, fixtures and miscellaneous apparatus  |

### Travel Card vs. Pro Card – 2

#### **Restricted Purchases**

The following purchases are restricted:

| Alcoholic beverages         Alcoholic beverages           Personal / Non business-related charges         Animals           Personal car gas         Business, travel, and entertainment related expenses           Cash advances of any type         Cash advances of any type           Charges NOT in full compliance with University<br>travel policy, are considered restricted         All clothing (including t-shirts and hats for promotional use)           Computers (any value, including iPad, iPod, Netbooks, Nook,<br>Kindle, and tablets)         Construction and renovation services (includes anything that<br>requires installation)           Construction and renovation services (includes anything that<br>requires installation)         Construction and renovation services (includes anything that<br>requires installation)           Contract agreements of any type or value that involve a<br>signature         eBay or any other auction website           Equipment (valued over \$4,999.00)         Food & beverages consumed at vendor's location (i.e., eating in<br>at a restaurant or eating at an off-campus location. Only take-out<br>food and non-alcoholic beverages are allowed)           Furniture of any type         Gifts/Donations (including flowers, cards, gifts for life events,<br>gifts for students, and gifts for milestones)           Gift Cards – MUST submit Gift Card Preapproval Form, found on<br>HuskyBuy Shopping Home Page and receive prior approval           Internet service providers           Past due invoices or invoice payments when payment method<br>was not identified at the time of purchase (considered<br>unauthorized) </th <th>Travel Card Restricted Purchases</th> <th>Pro-Card Restricted Purchases</th> | Travel Card Restricted Purchases               | Pro-Card Restricted Purchases                                      |
|--|--|--|
| Personal / Non business-related charges         Animals           Personal car gas         Business, travel, and entertainment related expenses           Cash advances of any type         Cash advances of any type           Charges NOT in full compliance with University<br>travel policy, are considered restricted         All phone and related monthly charges           All clothing (including t-shirts and hats for promotional use)         Computers (any value, including iPad, iPod, Netbooks, Nook,<br>Kindle, and tablets)           Construction and renovation services (includes anything that<br>requires installation)         Contract agreements of any type or value that involve a<br>signature           eBay or any other auction website         Equipment (valued over \$4,999.00)           Food & beverages consumed at vendor's location (i.e., eating in<br>at a restaurant or eating at an off-campus location. Only take-out<br>food and non-alcoholic beverages are allowed)           GiftS/Donations (including firs for life events,<br>gifts for students, and gifts for milestones)           Gift Cards – MUST submit Gift Card Preapproval Form, found on<br>HuskyBuy Shopping Home Page and receive prior approval           Internet services or invoice payments when payment method<br>was not identified at the time of purchase (considered<br>unauthorized)           Items prohibited from purchase under grant or research contract<br>Leases & lease purchases or any other time payment           Moving services         Personal use items (i.e., attachés, folios, pen/pencil sets, etc.)<br>Items purchased to furnish a home office           Precio   | Alcoholic beverages                            | Alcoholic beverages  |
| Personal car gas         Business, travel, and entertainment related expenses           Cash advances of any type         Cash advances of any type           Charges NOT in full compliance with University         All phone and related monthly charges           travel policy, are considered restricted         All clothing (including t-shirts and hats for promotional use)           Computers (any value, including iPad, iPod, Netbooks, Nook, Kindle, and tablets)         Construction and renovation services (includes anything that requires installation)           Contract agreements of any type or value that involve a signature         eBay or any other auction website           Equipment (valued over \$4,999.00)         Food & beverages consumed at vendor's location (i.e., eating in at a restaurant or eating at an off-campus location. Only take-out food and non-alcoholic beverages are allowed)           Furniture of any type         Gifts/Donations (including flowers, cards, gifts for life events, gifts for students, and gifts for milestones)           Gift Cards – MUST submit Gift Card Preapproval Form, found on HuskyBuy Shopping Home Page and receive prior approval           Internet service providers           Past due invoices or invoice payments when payment method was not identified at the time of purchase (considered unauthorized)           Items prohibited from purchase under grant or research contract           Leases & lease purchases or any other time payment           Moving services           Personal use items (i.e., attachés, folios, pen/pencil sets,   | Personal / Non business-related charges        | Animals  |
| Cash advances of any type         Cash advances of any type           Charges NOT in full compliance with University<br>travel policy, are considered restricted         All phone and related monthly charges           Computers (any value, including iPad, iPod, Netbooks, Nook,<br>Kindle, and tablets)         Computers (any value, including iPad, iPod, Netbooks, Nook,<br>Kindle, and tablets)           Contract agreements of any type or value that involve a<br>signature         Signature           eBay or any other auction website         Equipment (valued over \$4,999.00)           Food & beverages consumed at vendor's location (i.e., eating in<br>at a restaurant or eating at an off-campus location. Only take-out<br>food and non-alcoholic beverages are allowed)           Furniture of any type         Gifts/Donations (including flowers, cards, gifts for life events,<br>gifts for students, and gifts for milestones)           Gift Cards – MUST submit Gift Card Preapproval Form, found on<br>HuskyBuy Shopping Home Page and receive prior approval           Internet service providers           Past due invoices or invoice payments when payment method<br>was not identified at the time of purchase (considered<br>unauthorized)           Items prohibited from purchase under grant or research contract           Leases & lease purchases or any other time payment           Moving services           Personal use items (i.e., attachés, folios, pen/pencil sets, etc.)<br>Items purchased to furnish a home office           Precious metals           Precous metals           Prescipti  | Personal car gas                               | Business, travel, and entertainment related expenses               |
| Charges NOT in full compliance with University<br>travel policy, are considered restricted       All phone and related monthly charges         All clothing (including t-shirts and hats for promotional use)       Computers (any value, including iPad, iPod, Netbooks, Nook,<br>Kindle, and tablets)         Construction and renovation services (includes anything that<br>requires installation)       Construction and renovation services (includes anything that<br>requires installation)         Contract agreements of any type or value that involve a<br>signature       eBay or any other auction website         Equipment (valued over \$4,999.00)       Food & beverages consumed at vendor's location (i.e., eating in<br>at a restaurant or eating at an off-campus location. Only take-out<br>food and non-alcoholic beverages are allowed)         Furniture of any type       Gifts/Donations (including flowers, cards, gifts for life events,<br>gifts for students, and gifts for milestones)         Gift Cards – MUST submit Gift Card Preapproval Form, found on<br>HuskyBuy Shopping Home Page and receive prior approval         Internet service providers       Past due invoices or invoice payments when payment method<br>was not identified at the time of purchase (considered<br>unauthorized)         Items prohibited from purchase under grant or research contract<br>Leases & lease purchases or any other time payment         Moving services       Personal use items (i.e., attachés, folios, pen/pencil sets, etc.)<br>Items purchased to furnish a home office         Prescription drugs and controlled substances       Prescription drugs and controlled substances         Prescription drugs and  | Cash advances of any type                      | Cash advances of any type  |
| travel policy, are considered restricted       All clothing (including t-shirts and hats for promotional use)         Computers (any value, including iPad, iPod, Netbooks, Nook, Kindle, and tablets)       Construction and renovation services (includes anything that requires installation)         Contract agreements of any type or value that involve a signature       eBay or any other auction website         Equipment (valued over \$4,999.00)       Food & beverages consumed at vendor's location (i.e., eating in at a restaurant or eating at an off-campus location. Only take-out food and non-alcoholic beverages are allowed)         Furniture of any type       Gifts/Donations (including flowers, cards, gifts for life events, gifts for students, and gifts for students, and gifts for life events, gifts for students, and gifts for milestones)         Gift cards - MUST submit Gift Card Preapproval Form, found on HuskyBuy Shopping Home Page and receive prior approval         Internet service providers         Past due invoices or invoice payments when payment method was not identified at the time of purchase (considered unauthorized)         Items prohibited from purchase under grant or research contract         Leases & lease purchases or any other time payment         Moving services         Presonal use items (i.e., attachés, folios, pen/pencil sets, etc.) Items purchased to furnish a home office         Presciption drugs and controlled substances         Prescription drugs and controlled substances   | Charges NOT in full compliance with University | All phone and related monthly charges                              |
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|  |  | Reimbursements of any type   |

# Pre-Trip: What to Know!

### Things to know before you go! | Best Practices for Travel and Booking

#### **Travel & Entertainment Policy**

#### Air

- 1. Review your itinerary within 24 hours (window for voiding without penalty) of booking on Concur or on the phone with your UConn designated travel agency. Immediately notify UConn's designated travel agency of any discrepancies found once you receive your email confirmation.
- 2. Whenever possible, avoid changing your reservation once it has been ticketed. Airline change fees can substantially increase the overall cost of the ticket.
- 3. Always cancel any ticket prior to the departure of the outbound flight if you won't be using it. If this is not done, in most cases, the ticket retains no value for future use.
- 4. Make reservations 6-8 weeks prior to travel if possible. This enables you to take advantage of lower fares, as well as increases the possibility of getting your preferred seat assignment.
- 5. When making reservations, choose the least expensive nonrefundable fare. Refundable fares are often double or triple the nonrefundable rate.
- 6. If possible, use the same airline for the entire trip. Changing airlines usually results in one-way tickets, which are generally more expensive.

### Things to know before you go! | Best Practices for Travel and Booking - 2

#### Air (Continued)

- 7. Whenever possible, combine business trips. Several stops on one trip or visiting multiple clients/recruits/etc. in the same city will generally be less costly than two round trips.
- 8. When possible, schedule midday meetings. This often enables you to avoid peak times at airports.
- 9. Based on the possibility for flight delays, make sure you have extra time between your flight arrival and you're meeting or event. It is advisable to book one flight earlier than your intended arrival time so there is a backup flight in case of delays or cancellations.

### Things to know before you go! | Best Practices for Travel and Booking - 3

#### <u>Hotel</u>

- 1. If you need to cancel your room after you have made your reservation, be sure to cancel it prior to the cancellation deadline to avoid penalties. Hotels will usually charge a minimum one-night room penalty (sometimes more than one night) for "no-shows".
- 2. Nonrefundable prepaid hotel stays may be lower in cost, however, because changes may occur with travel, we do not recommend you book this type of rate as this would result in the total loss of the prepaid amount.
- 3. Some hotels will include a complimentary breakfast with your room stay. Take advantage of this if possible as it can be an easy and convenient option.
- 4. Business hotels usually offer transportation shuttles to major business areas, or they can assist travelers with securing taxis if you decide not to book a car rental.

### Things to know before you go! | Best Practices for Travel and Booking - 4

#### Car Rentals

- 1. UConn's preferred car rental company is Enterprise/National. The contract Loss Damage Waiver (LDW) and Liability coverage in the rate.
- 2. GPS systems are helpful but cost approximately an additional \$10 to \$20 per day. You may need prior approval from your department before you request it. (Most cell phones have a Maps app you can use instead.)
- 3. Car rentals are based on a 24-hour clock. For example, if you pick up your vehicle at 9:00 a.m. on Monday and return it at 10:30 a.m. on Tuesday, you'll usually be charged for two full days.
- 4. Before you drive away from the pickup station, inspect the car carefully for body damage. Be sure the lights and turn signals are working properly and check the mileage odometer.
- 5. Always fill the tank yourself before returning the vehicle, so you're only paying for the gas you used.
- 6. An extra fee is usually charged if a car is returned to a different location than where it was picked up. Make sure you are aware of any drop-off charges.
- 7. Adding more than one driver to your rental agreement often carries a surcharge.

### Meals – Per Diem vs Actuals

#### SFA Per Diem Policy

We have seen an increase in the number of travelers attempting to claim Per Diem reimbursement in combination with Individual Actual Meals on the same expense report. Travelers must choose to use either the **Per Diem or Actuals** method for meal expenses on a single trip.

#### What are the Actuals and Per Diem methods?

Actuals – The maximum reimbursement for actual meal costs, including tax and tips.

- Each meal expense is added to a Concur expense report under the expense type of Individual actual Meals.
- Receipts are required for expenses over \$25.00 out of pocket or over \$50.00 if purchased using the UConn travel card.
- The allowable amount is calculated daily and is not aggregated over the entire period of the trip.

**Per Diem** – Daily allowances paid to employees to cover meal costs incurred while on a UConn business trip. The Daily allowance or Meal Per diem is added to the Concur expense report via creation of a Travel Allowance Itinerary. Travelers using this method would NOT be eligible to use their travel card for individual meal purchases on the same trip.

Note: When using either method the amount may not exceed the daily limits, based on the meal per diem rates published by the GSA the allowance applicable to the first and last day of travel will be 75% of the full day Per Diem.

#### How can travelers seek Per Diem reimbursement?

- Per Diem reimbursements for **Employees should be submitting in Concur** along with all other UConn business expenses for the related trip.
- Per Diem reimbursements for UConn Guests should be submitted via HuskyBuy.
- Per Diem reimbursements for Students should be submitted under their own profile in Concur.

Note: If an employee has incurred travel expenses on their Travel card on behalf of a UConn Guest or Student (except Grad Assistants, Grad Interns and Post-Docs) such as Airfare or hotel the employee should not include any Per Diem reimbursement for the Guest or Student on the expense report created to reconcile the travel card expenses in that employee's profile.

#### Meals – Per Diem vs Actuals - 2

Here is an **example below explaining** how the Per Diem allowance is calculated for each day:

In this scenario the traveler is taking a trip from Hartford, CT to a Conference in Dallas, TX from January 4th to January 8th.

- 1. On the first and last days of travel, January 4th and 8th, the eligible Per Diem allowance would be \$51.75 which is 75% of the full day Per Diem allowance of \$69.00. Therefore, the traveler can purchase meals on the travel card each of those days up to a total of \$51.75.
- 2. On January 5th, 6th and 7th the traveler can use their travel card to purchase meals up to but not exceeding the limit for each of those days which is \$69.00.
- 3. If on January 5th the traveler used their travel card to purchase meals totaling \$50.00, the traveler would not receive any credit back for that day even though the actual meal expenses totaled less than the daily allowance of \$69.00.
- 4. If on the following day, January 6th, the traveler used their travel card to purchase meals totaling \$79.00, the traveler would have exceeded the daily limit on that day and would be responsible for reimbursing the University for the \$10.00 overage.
- 5. The traveler can also choose to use the Per Diem method and purchase meals out of pocket then claim the reimbursement on their expense report for the total eligible amount according to the GSA and the UConn Travel policy.

### Meals- APPLIES TO SFA Faculty, Staff, Students

#### SFA Travel Policy

#### POLICY

It is the responsibility of the traveler to consult and follow the applicable University and SFA travel policies. We recommend all travelers apply for a University Travel Card to reduce their out-of-pocket expenses.

Please be sure to always reference the most up to date University Travel Policy located at on the Travel Office's Website. In addition to adhering to the University Travel Policy and any applicable COVID guidance available at the time, travelers utilizing SFA funding must also follow the SFA per diem guidelines below based on the duration of their trip.

#### Travel lasting 14 days or longer in one location

- Lodging should be arranged in long-term style housing with a kitchen to help reduce both food and lodging costs.
- Lodging reimbursement will be capped at 75% of the location's daily GSA rate.
- Requires written preapproval, including a proposed budget for the trip. Please submit your request to your Department Head and Assistant Dean/COO prior to securing travel arrangements and include the SFA Travel Reimbursement Budget Worksheet to itemize your budget.
- Food reimbursement requests will be capped at either the daily receipted total or 75% of location's daily GSA rate.

#### Expected Expenses

If the Trip includes Air, Hotel and Car Rental expected to be paid for or reimbursed by the University the estimated expenses are required to be added to the Request.

1. Click the blue **Add** button under Expected Expenses.

#### Air Ticket

1. Click Air Ticket.

Note(s): (1) A multiple destination trip will require multiple one-way air tickets. Select One Way, as needed. (2) Contact UConn's TMC for assistance with complex travel, as needed.

- 2. Begin typing a departure airport (full name or airport code) in the **From** field. A *live search activates, a list of options become available for selection.*
- 3. Click to select a valid option from the list.
- 4. Begin typing a destination airport (full name or airport code) in the **To** field.
- 5. Click to select a valid option from the list.
- 6. Complete the **Outbound Date**.

### Expected Expenses – 2

- 6. Complete the **Outbound Date**.
- 7. Complete the **Return Date**.
- 8. Complete the **Estimated Amount** field.

Note: The Bradley Parking Pass program has been temporarily suspended by the State of Connecticut due to Covid19 related parking lot closures. While this suspension is in place you may use pay for parking at the lowest cost parking lot available and seek reimbursement upon return from the trip along with your other travel expenses.

9. Click Save.

### Expected Expenses - 3

#### **Car Rental**

- 1. From the **Expected Expenses** menu, click the Add then click **Car Rental**. *The Car Rental fields display*.
- 2. Begin typing a city name in the **Pick-up Location** field. A live search activates, a list of options become available for selection.
- 3. Click to select a valid option from the list.
- 4. Type a city name in the **Drop-off Location** field.
- 5. Click to select a valid option from the list.
- 6. Complete the **Estimated Amount** field.
- 7. Click Save.

### Expected Expenses - 4

#### **Hotel Reservation**

- 1. From the **Expected Expenses** menu, click **Hotel Reservation**.
- 2. The Check-in and Check-out dates will pre-fill from the Request header. Modify as needed.
- 3. Begin typing a city name in the **City** field. A live search activates, a list of options become available for selection.
- 4. Click to select a valid option from the list.
- 5. Complete the **Estimated Amount** field.
- 6. Click Save.

### Expected Expenses - 5

#### **Other Expenses**

Additional travel related expenses can also be added in the **Expected Expenses** menu (e.g., mileage, meals, etc.).

- 1. Click Add in the **Expected Expenses** menu to get additional expense types.
- 2. Click the appropriate expense type from the list of expenses that appear or type the expense type in.
- 3. Complete required expense type fields.
- 4. Click Save.
- 5. Continue to add additional expenses, as applicable.

### International Travel Information (Policies & Waiver)

#### 1. Policy on Travel to Countries with a U.S. Department of State Travel Warning/Alerts

Policy establishes how, when and where Faculty and other travelers may travel abroad for university sponsored or university-related purposes. Please visit <u>here</u> for full details. Please note the addendum in the policy pertaining to the new tiered levels of Travel Advisories.

All travelers (traveling International) must complete an online Travel Waiver application to have travel approved by Global Affairs. All student travelers must also complete an online travel registration form with Global Affairs.

<u>Click here for the online travel waiver form.</u>

#### To Countries of Concern

All UConn faculty, other travelers or students planning international travel to a country sanctioned by the U.S. Government must clear their travel plans with the Export Control office (<u>exportcontrol@uconn.edu</u>) to ensure that any required approvals or licenses are in place prior to departure.

High Risk (Countries which have **OFAC** sanctions or embargoes in place)

Sanctions Programs and Country Information

### Fly America Exception/Waiver

#### Fly America Act Guidance

UConn travelers are required by the "Fly America Act," to use Airlines owned by an American Company also known as "U.S. Flag Carriers" or on a foreign country's carrier that has a codeshare with a U.S. Flag Carrier regardless of cost or convenience (with a few exceptions) for all air travel and cargo transportation services funded by Federal Grants.

The checklist and waiver should be completed and attached to all Concur Requests and Reports where air travel is out of compliance.

Fly American Act Checklist & Waiver


# Shopping for Rates – Before the Travel Request

## Shopping for Flight Options (Round Trip, One Way or Multi-City)

- 1. Select a flight option (e.g., Round Trip, One Way or Multi-City).
- 2. Type a departure city, airport name, or airport code in the **From field**. Live search results display.
- 3. Click to select the preferred departure airport.
- 4. Type an arrival city, airport name, or airport code in the **To field**. Live search result display.
- 5. Click to select the preferred arrival airport.
- 6. Click in the Departure and Return date fields and select appropriate dates from the calendar.

University Travel Policy requires travelers booking airfare combining personal and business travel to complete an airfare price comparison at the time of booking showing the reasonable cost of airfare for the portion of travel containing only business days. Travelers will only be reimbursed for their airfare when this comparison, submitted with their expense report, shows that the cost of their airfare with personal time, was less than or equal to the cost of the airfare comparison containing only business days. In the case that their airfare containing personal time is more than the business comparison travelers should not use a University travel card for the airfare and instead pay out of pocket with personal funds and seek reimbursement for the lower cost business comparison.

#### **Trip Search** Ð Reminder! You may now book travel at any time; however, you may not begin your trip without a fully approved Travel Request. Mixed Flight/Train Search Round Trip One Way Multi City From @ BDL - Hartford Bradley Intl Airport - Hartford, CT To @ DCA - Washington D.C. Ronald Reagan National Airport - \ Find an airp Depart @ 04/08/2024 09:00 am depart ± 3 ~ ~ Return @ 04/12/2024 depart 03:00 pm ± 3 Pick-up/Drop-off car at airport Find a Hotel Search within 5 miles from Airport OAddress Company Reference Point / Zip Location Code Reference Point / Zip Code (e.g. 'Statue of Liberty', '90210' or 'Alexandria, VA' Only show results containing Search by Price

- Expense reports charged to grant accounts (SPS) will be routed for additional approval (e.g., athletics compliance officer, account PI, SPS control group, etc.)
- FO should approve and forward to traveler's supervisor if approved request significantly differs from details in submitted expense report.

# Shopping for Flight Options (Round Trip, One Way or Multi-City) - 2

- 7. Use the remaining fields in this section to define the appropriate time range.
- 8. If a hotel will be necessary for this reservation, click **Find a** Hotel checkbox, and then complete additional applicable Hotel fields.
- 9. Click Search. Your Flight and Train search(s) results will display.

## Shopping - Flight or Train Selecting

| Trip Summary  | Hartford<br>Fri, Apr                              | 1, CT To<br>19 - Tu                           | e, Apr 23   | ton, DC                                     |   |  |  | Show as USD                          |  |
|---|---|---|---|---|---|--|--|--------------------------------------|--|
| select Flights or Trains  | Hide matrix Print / Email                         |   |   |   |   |  |  |                                      |  |
| Round Trip<br>BDL - DCA<br>Depart: Fri, 04/19/2024<br>Return: Tue, 04/23/2024 | All<br>181 results                                | United<br>Preferred                           | Delta<br>Preferred  | Southwest<br>Preferred                      | Amtrak<br>Regional                                | Seg Multiple                             | <b>∛</b><br>Multiple                     | American<br>Airlines                 |  |
| Finalize Trip   | Nonstop<br>12 results                             | 491.22<br>4 results                           |   | -   | 450.00<br>6 results                               |  |  | 548.20<br>2 results                  |  |
|   | 1 stop<br>167 results                             | 500.72<br>28 results                          | 536.11<br>12 results  | 792.78<br>5 results                         | 417.00<br>22 results                              | 481.25<br>5 results                      | 529.21<br>31 results                     | 556.20<br>64 results                 |  |
| epart - Fri, Apr 19   | 2 stops<br>2 results                              |   | -   | -   |   | -  | 538.71<br>2 results                      | -                                    |  |
| Depart 06:00 A - 12:00 P  | Shop by Far                                       | es Shop                                       | by Schedule   |   |   |  |  |                                      |  |
| Arrive 07:25 A - 07:01 P  | Search results<br>Other restricti<br>proceed with | s may include<br>ons may appl<br>booking Basi | Basic Economy fa<br>iy. Always read the<br>c Economy fares. | res. This type of fa<br>fare rules for spec | re may not allow canc<br>ific details before purc | ellations, pre-assi<br>hasing. Please co | igned seat selecti<br>ontact Anthony Tra | ion, or changes.<br>avel directly to |  |
|   | Elight/Train                                      | Numher Sear                                   | 0   |   |   | Disp                                     | playing: 98 out of                       | 181 results. 😡                       |  |
| Depart 12:04 P - 05:48 P  |   |   | Sorted By:  | Price - Low to H                            | igh 🔻   | Pre                                      | vious   Page: 1                          | of 10   Next   A                     |  |
| Arrive 02:08 P - 12:14 A  | Am  | trak  | 06:09a →  | 11:44a                                      | Direct  | 5h 35m                                   |  | \$417.00                             |  |
| ce ^  | Reg   | ional   | 04:02p →  | 09:57p                                      | 1 connection                                      | 5h 55m                                   |  | View Fares                           |  |
| Price \$417.00 - \$1,519.48   |   |   | UNION STATION   | MAVEN STATE STREE                           | I STATION TO WASHING                              | ION -                                    |  |                                      |  |

 Flights are sorted by the price – Low to High, by default. Each flight fare option includes both the departure and return flight per result.) Please be advised, American Airlines no longer allows name changes. If you are booking for a guest/non-employee of the university, if the trip is cancelled or changed the funds are not returned back to the university. The traveler retains the funds for future use.

- 1. Scroll through all flight and train search options to locate a desired flight or train.
- 2. Click to **View Fares**. (Fare options and other flight details will display)
- 3. Click informational icons for any allowable flight to see applicable details for each option.
- 4. Click an allowable flight fare. *The Review and Reserve Flight* page displays.

#### Fly America Act Guidance

UConn travelers are required by the "Fly America Act," to use Airlines owned by an American Company also known as "U.S. Flag Carriers" or on a foreign country's carrier that has a codeshare with a U.S. Flag Carrier regardless of cost or convenience (with a few exceptions) for all air travel and cargo transportation services funded by Federal Grants. The checklist and waiver should be completed and attached to all Concur Requests and Reports where air travel is out of compliance.

Fly America Act Checklist & Waiver

## Shopping, Reviewing and Reserve Flight Or Train

|  | Trains   |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|--|
| Flight/Train Selected                              | numa   |  |  |  |  |  |  |  |
| Round Trip   | DEPART 🛱 Fri, Apr 19   |  |  |  |  |  |  |  |
| Depart: Fri, 04/19/2024<br>Return: Tue, 04/23/2024 | Fri, Apr 19 06:09a NEW HAVEN STATE STREET STATION<br>11:44a WASHINGTON - UNION STATION   | 5h 35m Amtrak Regional Train 141 4🗢  |  |  |  |  |  |  |
| Finalize Trip                                      | RETURN 🛱 Tue, Apr 23   | Hide details ^   |  |  |  |  |  |  |
|  | Tue, Apr 23 04-02p WASHINGTON - UNION STATION<br>09:40p NEW HAVEN UNION STATION  | 5h 38m Amtrak Regional Train 178 🕬   |  |  |  |  |  |  |
|  | 09:55p NEW HAVEN UNION STATION<br>09:57p NEW HAVEN STATE STREET STATION  | 02m Amtrak Regional Train 478 🗢  |  |  |  |  |  |  |
|  | Enter Passenger Information  |  |  |  |  |  |  |  |
|  | Ensure passenger information below is correct. 🛛   |  |  |  |  |  |  |  |
|  | Passenger  | Edit   Review all  |  |  |  |  |  |  |
|  | Name: Cynthia Lee Caron Phone: 8608880280 Email: qpb24001@uconn.edu  | ~  |  |  |  |  |  |  |
| (  | Rewards Program Antara Guess Rewards Number Make sure area if you Provide Ticket Delivery Preference You can now experience better comfort in customizing your Antrak booking experient  | e you complete this<br>u want rewards!<br>nce. With our train options, you can decide where to |  |  |  |  |  |  |
| (  | Rewards Program<br>Antraix Guest Resards Number<br>Make sure<br>area if you<br>Provide Ticket Delivery Preference<br>Wu can now experience better comfort in customizing your Amtrak booking experien<br>spend or save money to make your trip optima.<br>Ticket Delivery Method [Inscrime" (0.00)   | e you complete this<br>u want rewards!<br>nce. With our train options, you can decide where to |  |  |  |  |  |  |
| (  | Rewards Program America Guess Rewards Number Make sure area if you Provide Ticket Delivery Preference You can now experience better comfort in customizing your Amtrak booking experient spend or save money to make your trip optimal. Ticket Delivery Method Bectronic (0.00) ✓ Powiener Price Summary   | e you complete this<br>u want rewards!<br>nce. With our train options, you can decide where to |  |  |  |  |  |  |
| (  | Rewards Program       Antraix Guest Rewards Number       Make sure area if you         Antraix Guest Rewards Number       Make sure area if you         Provide Ticket Delivery Preference       State money to make your trip optimal.         Ticket Delivery Method [Bedramic (0.00] ♥       Image: State   | e you complete this<br>u want rewards!<br>nce. With our train options, you can decide where to |  |  |  |  |  |  |
| (  | Rewards Program       Mate surface         Antraix Guest Rewards Number       Make surface         Antraix Guest Rewards Number       Make surface         Provide Ticket Delivery Preference       Make surface         Vou can now experience better confort in customizing your Amtrak booking experience       Second State         Ticket Delivery Method       Exectional (0.00) ♥         Review Price Summary       So.00       \$417.00         Total Estimated Cost: \$417.00       Total Estimated Cost: \$417.00   | e you complete this<br>u want rewards!<br>nce. With our train options, you can decide where to |  |  |  |  |  |  |
|  | Rewards Program       Matter Guest Rewards Number       Make surge area if you         Provide Ticket Delivery Preference       Make surge area if you         State money to make your trip optimal.       Ticket Delivery Method [Betternic (0.00] ♥         Review Price Summary       Provide State area from State S  | e you complete this<br>u want rewards!<br>nce. With our train options, you can decide where to |  |  |  |  |  |  |
|  | Rewards Program       Antara Guess Rewards Number       Make surge area if you         Antara Guess Rewards Number       Make surge area if you         Provide Ticket Delivery Preference       Out can now experience better confort in customizing your Amtrak booking experience spend or save money to make your trip optimal.         Ticket Delivery Method [Bectrawic (0.00] ♥         Review Price Summary         Description Fare Taxes and Fees Charges Train ticket 5417.00         Soloo Sti17.00         Total Estimated Cost: \$417.00         Total Due Now: \$417.00         Cost an enthold of payment         Menoid you like to ney?  | e you complete this<br>u want rewards!<br>nce. With our train options, you can decide where to |  |  |  |  |  |  |
|  | Rewards Program       Antara Guess Rewards Number       Make surge area if you         Antara Guess Rewards Number       Make surge area if you         Provide Ticket Delivery Preference       Make surge area if you         Not can now experience better confort in customizing your Antrak booking experience performed to stave money to make your trip optimal.       Ticket Delivery Method Rectance (0.00)         Ticket Delivery Method Rectance (0.00)       ✓         Rectance Status       Status and Fees       Charges         Tain ticket       \$417.00       \$0.00       \$417.00         Total Estimated Cost: \$417.00       Total Due Now: \$417.00       Total Due Now: \$417.00         Becerta method of payment       How words you tak to pay?       Add credit cand  | e you complete this<br>u want rewards!<br>nce. With our train options, you can decide where to |  |  |  |  |  |  |
|  | Rewards Program       Antara Guess Rewards Number       Make surge area if you         Antara Guess Rewards Number       Make surge area if you         Provide Ticket Delivery Preference       Surge area if you         Not can now experience better comfort in customizing your Antrak booking experience server to make your trip optimal.       Ticket Delivery Method [Betsenet (0.00] ♥         Concern Price Summary       Provide Status       Surge Status         Description       Fare       Taxes and Fees       Charges         Taria Icides       \$417.00       \$0.00       \$417.00         Total Estimated Cost: \$417.00       Total Due Now: \$417.00       Total Due Now: \$417.00         Bescription       Fare       Total Due Now: \$417.00       Total Due Now: \$417.00         Rewards you like to pay?       Make surger       Make surger         There are no credit cards defined.       Image area in credit card       Add credit card         * Indicates credit cards is a company card       Image area in company card       Add credit card   | e you complete this<br>u want rewards!<br>nce. With our train options, you can decide where to |  |  |  |  |  |  |
|  | Rewards Program       Antara Guess Rewards Number       Make surge are in the surge of the surge o | e you complete this<br>u want rewards!<br>nce. With our train options, you can decide where to |  |  |  |  |  |  |
|  | Rewards Program       Antara Guess Rewards Number       Make suge of the super sup | e you complete this<br>u want rewards!<br>nce. With our train options, you can decide where to |  |  |  |  |  |  |

- 1. Scroll through the Review and Reserve Flight or Train page to confirm accuracy.
- 2. Should you be booking for a Student or Guest enter the required Student/Guest's information as noted. (red asterisks)
- Title
- Legal First Name
- Middle Name (on I41D) or check the No Middle name box
- Legal Last Name
- Gender
- Date of Birth
- Phone
- e Email
- Note: Optionally you may also enter the Known Traveler Number, DHS Redress No., and the Airline Frequent flyer rewards number.)
- Edit or Add information , if necessary.

## Shopping, Reviewing and Reserve Flight Or Train - 2

Tip: Traveler information will auto populate from the traveler's profile, if available. See the Concur Navigation and Profile Setup documentation for details regarding Profile Setup.

- 3. Included in the reservation break down, baggage/fees are included. This may occur during the selecting process.
- 4. If **Travel Card** information has been previously saved to your Concur Profile, it will be listed under the **How Would you like to pay** drop menu.

Note: We recommend that you use your Travel Card as the form of payment for the Student/Guest.

5. Click **Reserve Flight or Train and Continue** to confirm.

Note: If you are not booking a car rental or hotel as well skip ahead to the Travel Details section of this document.

## Shopping for Car Rental & Selecting

| Pick-up: Fri, 04/19/2024  | Enterprise Car Rental Location Details  |  |  |                             |  |  |  |
|---------------------------|---|--|--|-----------------------------|--|--|--|
| Drop-off: Tue, 04/23/2024 | Type<br>Economy Car   | Pick-up<br>Airport Terminal  | Drop-off<br>Airport Terminal   |                             |  |  |  |
| Finalize Trip             | Features  | BWI: Baltimore<br>12:00 pm Fri, 04/19/2024   | BWI: Baltimore<br>12:00 pm Tue, 04/23/2024   |                             |  |  |  |
|                           | Provide Rental Car Preferences  |  |  |                             |  |  |  |
|                           | Your preferences  | and comments will be pass  | ed to the rental car agency.   |                             |  |  |  |
|                           | Comments (30 chara  | ctor max)  | ake sure vou prov  | vide Car Preferences        |  |  |  |
|                           | Ex. need carry pro  | K up (autor)   |  |                             |  |  |  |
|                           | Name: Cynth<br>Rental Car   | a Lee Caron Phone: 8608  | 380280 Email: <u>opb24001 @uconn.edu</u><br>d a Program  | Rental Programs.            |  |  |  |
|                           |   | No   | Program selected 🗙   |                             |  |  |  |
|                           |   |  |  |                             |  |  |  |
|                           | Review P  | rice Summary   |  |                             |  |  |  |
|                           | Review P  | Price Summary<br>Daily Rate Da   | ites Total   |                             |  |  |  |
|                           | Review P<br>Description<br>Enterprise Car R   | Price Summary<br>Daily Rate Date<br>ental \$48.38 Ap   | tes Total<br>r 19 - Apr 23 \$278.73*   |                             |  |  |  |
|                           | Review P<br>Description<br>Enterprise Car R   | P <b>rice Summary</b><br>Daity Rate Da<br>ental \$48.38 Ap<br>Tota   | ttes Total<br>r 19 - Apr 23 \$278.73*<br>I Estimated Cost: \$278.73<br>Total Due Now: \$0.00** |                             |  |  |  |
|                           | Review P<br>Description<br>Enterprise Car R<br>* Rental provider's<br>* Remaining amo | Price Summary<br>Daily Rate Date<br>ental \$48.38 Ap<br>Tota<br>estimated amount. Exact fees un<br>art due at rental location. | tes Total<br>r 19 - Apr 23 \$278.73*<br>Estimated Cost: \$278.73<br>Total Due Now: \$0.00**    | ured during time of travel. |  |  |  |

UConn's preferred car rental providers include Enterprise and National. If an alternate car rental company is used, you will need an Enterprise or National comparison from Anthony <u>Travel.</u>

- Note: GUESTS and STUDENTS For Enterprise/National car rentals employees can a in Concur for guest and students but the employee will need to contact A Travel in order to direct bill the charges to UConn (The UConn Travel card can used for guest car rental charges). Please note these charges will show up in UConn employee's Available expense queue in Concur, where they will need submit a Concur Expense report. Alternately, the guest can pay for the car ren out of pocket and seek reimbursement through HuskyBuy
- 1. Review car rental search result options.
- 2. Scroll through the search results.
- 3. Click a **Total Cost** to make a **Most Preferred Car** Rental selection. He **Review and Reserve Car** screen displays.
- 4. Review Rental Car details for accuracy.
  - Note: Business travel car rental charges should be charged to your Travel Card. A comparison quote must be obtained from the TMC (Anthony Travel) if personal travel is combined with business travel. Personal car rental charge difference should be charged to your personal card.
- 5. Confirm the **Rental Car Preferences** and **Driver Information** details are complete and accurate. Edit as necessary.

## Shopping for Car Rental & Selecting - 2

| Car Selected<br>Pick-up: Fri. 04/19/2024 | Enterprise Car Rental Location Details  |  |  |  |  |  |  |
|--|---|--|--|--|--|--|--|
| Drop-off: Tue, 04/23/2024                | Type Pick-up<br>Economy Car Airport Terminal<br>Features BWI: Baltimore   | Drop-off<br>Airport Terminal<br>BWI: Baltimore   |  |  |  |  |  |
| Finalize Trip                            | 12:00 pm Fri, 04/19/2024  | 12:00 pm Tue, 04/23/2024   |  |  |  |  |  |
|  | Provide Rental Car Prefe  | rences   |  |  |  |  |  |
|  | Your preferences and comments will be passe   | ed to the rental car agency.   |  |  |  |  |  |
|  | Comments (30 character max)   | Make sure you provide  |  |  |  |  |  |
|  | Ex: Need early pick up (10em)   | Car Preferences  |  |  |  |  |  |
|  | Enter Driver Information  |  |  |  |  |  |  |
|  | Ensure the name below matches the LD, you have with you on the day of pick-up. a  |  |  |  |  |  |  |
|  |   |  |  |  |  |  |  |
|  | Driver Edit   Review all  |  |  |  |  |  |  |
|  | Marrier Combin Las Carros Disasas 05000   | onoten Farabi a territo e a constructione  |  |  |  |  |  |
|  | Name: Cynthia Lee Caron Phone: 86088  | 880280 Email: epi:14001@uconn.edu 🗸  |  |  |  |  |  |
|  | Name: Cynthia Lee Caron Phone: 86088  | 880280 Email: geb2001 gucon ed: ▼  |  |  |  |  |  |
|  | Name: Cynthia Lee Caron Phone: 86088  | 880200 Email: get24021 guarnesi ↓<br>da Program  |  |  |  |  |  |
|  | Name: Cynthia Lee Caron Phone: 86088  | 880200 Email: act-2011 (Journeol ♥<br>ds Program<br>Program related ♥  |  |  |  |  |  |
|  | Name: Cynthia Lee Caron Phone: 66088  | 880200 Email: get4000 (Journed ▼<br>da Program<br>Program seleced ▼  |  |  |  |  |  |
|  | Name: Cynthia Lee Caron Phone: 66088<br>Rental Car Agency Program 460<br>In: P<br>Review Price Summary<br>Description Daily Rate Dat  | 800200 Email: get4000 (Journed ▼<br>da Progen<br>Regen seited ▼<br>Make sure you add in<br>any Rental Programs.  |  |  |  |  |  |
|  | Name: Cynthia Lee Caron Phone: 85088<br>Rental Car Agency Purgram Add<br>Ito P<br>Review Price Summary<br>Description Daily Rate Dat<br>Enterprise Car Rental 548.38 Apr  | Make sure you add in<br>any Rental Programs.<br>Make sure you add in<br>any Rental Programs.   |  |  |  |  |  |
|  | Name: Cynthia Lee Caron Phone: 65038<br>Rental Car Agency Porgram Add<br>In: P<br>Review Price Summary<br>Description Daily Rate Du<br>Enterprise Car Rental 548.38 Apt<br>Total                                  | 880200 Email: get24000 (proments ▼<br>4 a Program<br>Angenn setester ▼<br>10 - Apr 23 5278.73*<br>10 Eminande Cost: 5278.73<br>10 Eminande Cost: 5278.73<br>10 Eminande Cost: 5278.73                      |  |  |  |  |  |
|  | Name: Cynthia Lee Caron Phone: 5008<br>Rental Car Agency Party and Add<br>Review Price Summary<br>Description Daily Rate Dat<br>Enterprise Car Rental 548.38 App<br>Tetal<br>************************************ | 800200 Emil: get24000 (hourned: ▼<br>Ageam understef<br>Angeam understef<br>1 12 - Apr 23 5278.73*<br>All Estimated Cost: \$277.73<br>Total Due Now: \$0.00*<br>Hourned Heis incured during time of taxet. |  |  |  |  |  |

- 6. If booking for a Guest or Student enter the required **Driver** Information details noted by the red asterisks:
  - a. Title
  - b. Legal First Name
  - c. Legal Last Name
  - d. Phone
  - e. Email

Note: Optionally you can also enter the traveler's Rental Co Agency reward program number.

- 7. Click **Reserve Car and Continue.** Search results for next segment display, as applicable.
  - If you are not booking a hotel as well skip ahead to the Travel Details section of this document.
  - Note: For any car rental reservation, that falls within a class that is not compliant to the travelpolicy, a price comparison (dated at the time of booking) must be obtained. Price comparisons should be attached to the respective expense report with the car rental expense.

## Shopping for Hotel & Selecting



If a hotel was requested with your initial trip search, the hotel search results display next.

- 1. From the Hotel Per Diem Locations screen, confirm the Country, State, and Location fields have accurately prepopulated based on the hotel details.
- 2. Click **Next.** The business/personal travel prompt displays.
- 3. Read through the business/personal travel prompt and then click OK. The Hotel search results display.
- 4. Review the hotel search result options.
- 5. Click **View Rooms** for the desired hotel. Hotel rate details and room options display.
- 6. Click the desired **rate**/room.
- If the hotel selected exceeds 150% of the allowable Hotel Per Diem, additional information will be required.
   Note: If selecting a Hotel option that exceeds 150% of the allowable Hotel Per Diem for the location you are traveling to, additional information is required within Concur. Additionally, the traveler should obtain written approval from COO-Assistant Dean/Department Head.

## Shopping for Hotel & Selecting - 2

| Hotel Selected   | Review Hotel Room   |  |  |  |  |  |  |  |
|--|---|--|--|--|--|--|--|--|
| Ngtu 4   |   |  |  |  |  |  |  |  |
|  | Hyatt House Washington DC / The Wharf   |  |  |  |  |  |  |  |
| Washington D.C. Ronald Reagan                            | AAA Discourt Den 1 King - 1 King Bed Guestroom  |  |  |  |  |  |  |  |
| National Aeport, Washington, DC                          | 4 hognes   1 Guess*   |  |  |  |  |  |  |  |
| Check-lot: Fri, 04/19/2024<br>Check-out: Tue, 04/23/2024 | Check-kin Address Phone<br>Friday, April 19, 2024 Tuesday, April 23, 2024 72 Structure SW 2025 654-1234<br>Washington, D.C., District of Columbia 20024<br>United States  |  |  |  |  |  |  |  |
| Finalize Trip  | * We reserve every hold room for 1 good only, regardless of the rundler of actual beselers sharing the room. The primary baseler's neme is attached to the reservation for fund check-ex.   |  |  |  |  |  |  |  |
|  | Provide Hotel Room Preferences You preferences and commerce will be passed to the hotel. Commerce DDI/bucket mail Commerce and party device of (Date)   |  |  |  |  |  |  |  |
|  | Fisher Markel Council Information   |  |  |  |  |  |  |  |
|  | Enter Hotel Guest Information   |  |  |  |  |  |  |  |
|  | Eroure the name below matches the LD, shown on the Gay of Chebkin.  |  |  |  |  |  |  |  |
|  | Hotel Guest Edit   Roview all   |  |  |  |  |  |  |  |
|  | Name: Cynthia Lee Caron Phone: 8608880280 Email: upb24001.giucem.edu V  |  |  |  |  |  |  |  |
|  | Hotel Program Add a Program   |  |  |  |  |  |  |  |
|  | Review Price Summary  |  |  |  |  |  |  |  |
|  | Description Nightly rate Dates Total  |  |  |  |  |  |  |  |
|  | Hyati House Washington DC / The What<br>3248.90 4pr 23 - Apr 20 - Apr 21 - S255.45<br>5231.60 4pr 22 - Apr 21 - S255.45<br>5231.00 4pr 21 - Apr 22 - S238.00<br>5254.45 5 - S254.15   |  |  |  |  |  |  |  |
|  | Total Estimated Cost: 5977.50*<br>Total Due Now: 50.00**  |  |  |  |  |  |  |  |
|  | * May not include Lews or additional free.<br>** Remaining amount date al holat location.   |  |  |  |  |  |  |  |
|  | Select a method of payment  |  |  |  |  |  |  |  |
|  | The credit card your which will be find to confirm your reservation. You will not be charged in field and your holid stay   |  |  |  |  |  |  |  |
|  | There are no civilit cards defined 💙 🔍 Add credit card  |  |  |  |  |  |  |  |
|  | <ul> <li>Indicates credit card is a company card</li> </ul>   |  |  |  |  |  |  |  |
|  |   |  |  |  |  |  |  |  |
|  | Accept Rate Details and Cancellation Policy   |  |  |  |  |  |  |  |
|  | Accept Rate Details and Cancellation Policy Passe review the vals details and cancellation policy provided by the hotel.  |  |  |  |  |  |  |  |
|  | Accept Rate Details and Cancellation Policy Plaze review the sale details and cancellation policy previded by the hote: Hystit House Washington DC / The Wharf H_XAT,T,   |  |  |  |  |  |  |  |
|  | Accept Rate Details and Cancellation Policy Plase review the task details and cancellation policy provided by the host. Hyat House Washington DC / The Wharf H_XAT_T_ Plase review the task rules and restrictions before communic.   |  |  |  |  |  |  |  |
|  | Accept Rate Details and Cancellation Policy Plase review the task details and cancellation policy provided by the host. Hyat House Washington DC / The Wharf H_XAT.T, Plase review the task rules and restrictions before contrivuing. The had provided the lateral information:  |  |  |  |  |  |  |  |
|  | Accept Rate Details and Cancellation Policy Plasse review the sate details and cancellation policy provided by the hose. Hyati House Washington DC / The Wharf H_X-A.T.T. Plasse review the sate rules and restrictions before contruling. The load provide the Velonies intermedien: RATE: USD 254.15  |  |  |  |  |  |  |  |
|  | Accept Rate Details and Cancellation Policy Passe review the sate details and cancellation policy provided by the hose. Hyatt House Washington DC / The Wharf HJXAT,T, Passe review the sate sate details and restrictions before contruling. The band provided the following references: Rate: USD 24-15 TOTAL BATE: 1133-41 USD Party Constrained and provided by the foreit. |  |  |  |  |  |  |  |
|  | Accept Rate Details and Cancellation Policy Plasse review the task details and cancellation policy provided by the host.<br>Hyat House Washington DC / The Wharf H_XAT_T_ Plasse review the task rules and restrictions before contruling.<br>The heat provided the toleaning information:<br>RATE: USD 254.15<br>TOTE, RATE: LIJIAL UID<br>RATE: CHANGES OVER DUBATION OF STAY |  |  |  |  |  |  |  |
|  | Accept Rate Details and Cancellation Policy Plase evide the task details and cancellation policy provided by the host.<br>Hyst House Washington DC / The Wharf H_XALT. Plase eviden the total and restrictions before concerning. The total provided the totaling information: RATE: USD 254.15 TOTAL RATE: 101234.1 USD RATE: CANADES OVER DURATION OF STAY                    |  |  |  |  |  |  |  |

## The Review and Reserve Hotel screen displays.

8. Review details for accuracy.

## SFA Travel Policy

9. Confirm the Hotel Room Preferences.

Note: For Guest and Student hotel bookings at local hotels <u>with</u> UConn Travel Rate Agreements enter in the Comments field under the Hotel Preferences: "UConn Guest – Charge Room rate only" or specify exactly what hotel expenses should be charged to the employee's travel card e.g. Parking, etc.

- 10. If booking for a Guest or Student enter Hotel Guest Information required as noted by the red asterisks:
  - a. Title
  - b. Legal First Name
  - c. Legal Last Name
  - d. Phone
  - e. Email

Note: Optionally you can also enter the traveler's Hotel's reward program number.

## Shopping for Hotel & Selecting - 3

Note: Optionally you can also enter the traveler's Hotel's reward program number.

- 11. If your **Travel Card** information has been previously saved to your Concur Profile, it will be listed under the **How** would you like to pay drop down menu.
  - Note: GUESTS and STUDENTS The University has negotiated rate agreements with several local hotels. Employees can book these local hotels in Concur and utilize their University Travel Card to pay for the guest or student local hotel stay without having to complete a 3<sup>rd</sup> Party Credit Card Authorization. For a list of local hotels please see <u>UConn Travel Rate Agreements</u>. For hotels without a UConn negotiated rate agreement, employees can use their travel card to book in Concur for the guest or student but would need to work with Anthony Travel to secure a 3rd Party Credit Card Authorization form. In both instances advise the Guest or Student they will need to provide a personal credit card at check-in for incidentals (non-reimbursable expense such as movie rentals, etc.). Alternately, the guest can also choose to pay out of pocket and provide their own form of payment to cover the duration of their stay, upon check-in then seek reimbursement through HuskyBuy after the trip has ended.
- 12. If the Guest would like to use their own credit card to secure the booking, select the option to Use a temporary card and enter the credit card type, credit card number and expiration date.
- 13. Review the Rate Details and Cancellation Policy information.
- 14. Check the I agree to the hotel's rate rules, restrictions, and cancellation policy box,
- 15. Click **Reserve Hotel and Continue**.

# Delegates

## Concur | Adding A Delegate

### Overview

A Delegate is an individual designated in Concur to assist with tasks such as: creating and submitting Travel Requests, creating Expense and Company Billed Statement Reports, approving Travel Requests and approving Expense and Company Billed Statement Reports on behalf of another Concur user.

Note: To allow another user to book Travel on your behalf, within Concur, the traveler must identify the user as a Travel Assistant.

### There are three (3) types of delegates:

1. A Preparer Delegate - can prepare/submit requests and prepare expense reports on behalf of a user.

Note: (1) Preparer delegates cannot submit requests containing cash advances. (2) Preparer delegates will notify the traveler when an expense or Company Billed Statement report is ready for review and submission, however they will NOT be able to submit the expense or Company Billed Statement report on behalf of a traveler.

2. An Approver Delegate - can approve Requests or Reports on behalf of a user. (To be an Approver Delegate, you must already have the approver role.

Note: An Approve Delegate can be assigned on a temporary or permanent basis.

3. A Previewer Delegate - can review submitted Requests and Reports on behalf of an Approver, however they will not be able to approve these Requests or Reports.

## Concur | Adding A Delegate - 2

### How To Add A Delegate

The Travel Request, Expense (including Company Billed Statement Report) Report modules within Concur share delegates. Therefore, by assigning permission(s) to a delegate, you are assigning permissions for another user to access and assist with your Concur Profile, Travel Requests, Expense and Company Billed Statement Reports.

### Below is a list of the steps you will take in your Concur profile to add a preparer or approver delegate.

- 1. Navigate to any web browser.
- Access Concur by logging in through our website at travel.uconn.edu and clicking "Login to Concur Travel & Expense."
- 3. From the Concur homepage, click **Profile** and then click **Profile Settings**.
- 4. On the left of your screen select Request Delegates from the Request Settings.
- 5. Click **Add** and then type in your search information.

### *Tip: You can search by employee name, email address, employee ID or login ID.*

6. Once the name you are searching for appears, verify all the information is correct. A filtered dropdown list of matching names displays.

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## Concur | Adding A Delegate - 3

- 7. Click on the desired name in the dropdown.
- 8. Click the check boxes to assign the permission you would like to give to each delegate.
- 9. Click **Save**. Once you click save, the next time your delegate(s) log into Concur, they will be able to act as your delegate and perform the tasks you have granted them permission for.

| Can<br>Prepare | Can<br>Submit<br>Reports | Can Submit<br>Requests | Can View<br>Receipts | Can Use<br>Reporting | Receives<br>Emails | Can<br>Approve | Can Approve<br>Temporary | Can Preview<br>For Approver | Receives<br>Approval<br>Emails |
|----------------|--------------------------|------------------------|----------------------|----------------------|--------------------|----------------|--------------------------|-----------------------------|--------------------------------|
|                |                          |                        |                      |                      |                    |                |                          |                             |                                |
|                |                          |                        |                      |                      |                    |                |                          |                             |                                |
|                |                          |                        |                      |                      |                    |                |                          |                             |                                |

Note: Concur Delegates - Due to internal controls/separation of duties, the staff in the SFA Financial Services Office cannot be your delegate in Concur.

|   | Delegate<br>Permission      | Permission Description   |
|---|-----------------------------|--|
|   | Can Prepare                 | This option allows a delegate to prepare Reports on your behalf.   |
|   |                             | NOTE: Expense and Company Billed Statement reports cannot be submitted by a delegate, unless the traveler is no longer a UConn employee.   |
|   | Can Submit Reports          | This option is recommended. This option allows a delegate to trigger any audit rules that may need to be resolved<br>before the Traveler submits the Expense or Company Billed Statement Report.   |
|   |                             | NOTE: A Delegate must notify a traveler when a report is ready to be submitted by emailing the traveler outside the system.  |
| 1 | Can Submit                  | This option allows a delegate to create and submit Travel Requests on your behalf.   |
| 1 | Requests                    | NOTE: Delegates can submit requests on a user's behalf if the request does not contain a Cash Advance.   |
|   | Can View Receipts           | This option is recommended for all delegates and will automatically be marked with a check when selecting the Can<br>Prepare permission for a delegate. This allows a delegate to view your receipt store, e-receipts, receipts images, etc. |
| 1 | Receives Emails             | This option will copy a delegate on all emails generated by Concur addressed to you (the traveler).  |
|   | Can Approve                 | If available, this option allows a delegate to approve requests on your behalf permanently.  |
|   | Can Approve<br>Temporary    | If available, this option allows a delegate to approve requests or expenses temporarily – based on a timeframe you indicate (usually assigned when the approver will be out of office with no access to approve in Concur themselves).       |
|   | Can Preview for<br>Approver | This option allows a delegate to review all Requests, and Reports submitted to you (the approver).   |
|   | Receives Approval<br>Emails | This option will copy a delegate on all approval emails generated by Concur addressed to you (the approver).   |

## Logging In As A Delegate

- 1. Navigate to any web browser.
- 2. Access Concur by logging in through our website at travel.uconn.edu and clicking "Login to Concur Travel & Expense."
- 3. Once you have been granted permission to act on behalf of another user, from the Concur homepage click your initial icon in the upper right-hand corner.
- 4. Click in the Act as Another User field.
- 5. Type the travelers name in the field and a list of names displays.

|     | Cindy Caron   |  |
|-----|---|--|
|     | Act as Another User   |  |
| ys. | Act As 🕜  |  |
|     | Myself  |  |
|     | A Delegate for another user who has granted you this permission |  |
|     | Q v Switch  |  |
|     | O Profile Settings  |  |
|     | ( Sign Out  |  |
|     |   |  |
|     |   |  |

### Logging In As a Delegate

6. Select the name of the person you would like to 'act as' from the list.

#### Notes:

(1) If you do not see the name, you are looking for, type the first few letters of the individual's name to search for them in the drop- down.
(2) If an individual does not appear in your drop-down, it is usually because that person has not yet assigned you as a delegate.
(3) If you are a delegate for more than 10 people, you should contact the travel team for additional Assistance to have them, added.

7. Click Switch.

The delegates view will change to display an "Acting as" badge (top right corner) followed by the traveler's name, highlighted in green.



### Functions of a Delegate

As a delegate, you will be able to perform functions that the user has assigned to you such as:

- View/Modify Concur Profile
- Prepare and submit Travel Requests
- Prepare Expense Reports
- Preview Travel Requests or Expense Reports submitted to the user for approval
- Temporary or permanent assignment of Travel Request and Expense Report approval

| UCONN<br>UNIVERSITY OF CONNECTICUT   | +<br>Start a<br>Request   | +<br>Start a<br>Report | 02<br>Authorization<br>Requests | 00<br>Available<br>Expenses   | 01<br>Open<br>Reports |
|--|---|------------------------|---------------------------------|-------------------------------|-----------------------|
| ompany Notes   |   |                        |                                 |                               |                       |
| Worldwide Caution<br>Due to increased tensions in various locations around the wor<br>of State advises U.S. citizens overseas to exercise increased or<br>Stay alert in locations frequented by tourists.<br>• Enroll in the Smart Traveler Enrollment Program (STEP)<br>• Follow the Department of State on Racebook and Twitte | ld, the potential for terrorist attacks, demonstratic<br>aution. U.S. citizens should:<br>to receive information and alerts and make it eas | ons or violent ac      | tions against U.S. citize       | ens and interests, t<br>seas. | the Department        |
| asks   |   |                        |                                 |                               | Read more             |
| 02 Open Requests →   | 00 Available Expenses   | <b>→</b>               | 01 Open R                       | teports                       | ÷                     |
| 05/01 test<br>Travel   | User currently has no available expenses.   |                        | 04/24 Pro-Card Rep<br>\$110.48  | ort 04/24 - 05/23             | 1690                  |
| 04/26 test<br>\$602.50 Travel  |   |                        |                                 |                               |                       |
| \$602.50 Travel  |   |                        |                                 |                               |                       |

### Notifying User To Submit Expense Reports

Although preparer delegates can create and modify Expense Reports on behalf of another user, they are NOT able to submit the Expense Reports for approval. An expense report must be submitted for approval by the traveler whom incurred the expense(s).

Note: The preparer delegate can click submit (within the traveler's expense report) to resolve any exception messages however the report does not route for approval. Once applicable exceptions are resolved by the delegate, the delegate should email the traveler to advise that the expense report is ready for submission.

After preparing an expense report the delegate must take the following steps to notify the traveler when the report is ready for reviewed and submission:

- 1. At the top right of the page click **Submit**.
- 2. After you click **Submit** while acting as a delegate:
- The delegate will need to send an email to the user/traveler, notifying them that there is an expense report waiting for their review and submittal.
- 3. After clicking Submit, the delegate may still make changes before the user/traveler submits it.

Note: This is the same process for previewer delegates. They can view the Travel Requests and Expense Reports however they will need to notify the approver outside of Concur via email or phone to login and do the actual approval.

### Signing Out Of Delegate's Account

After the delegate has completed all the tasks on behalf of the user, the delegate can return to their own account using the following steps:

- 1. Click the green Acting As button at the top right of the page.
- 2. Click the bubble next to Myself to act as yourself again.

# **Group Travel**

## **Group Bookings**



### **Overview**

Group travel is considered ten (10) or more people traveling together on the same itinerary. Anthony Travel can provide reservations for flights (both domestic and International), hotel, lodging, ground transportation, tours, and other related travel services for all group bookings.

### **Pre-Approval Request**

Travel including airfare, car rental and hotel must be fully approved prior to the start date of the trip. For Group travel this preapproval would be submitted via a Concur Request. Instructions on how to submit a Travel request in Concur can be found at <a href="https://travel.uconn.edu/training-and-resources/">https://travel.uconn.edu/training-and-resources/</a>.

When submitting the request in Concur consider the items below:

- 1. The employee (or assigned preparer delegate) covering the group booking expenses with their travel card must submit the request in the card holder's profile.
- 2. Enter the estimated expenses for the total airfare, Car rental or hotel on the segments tab of the request and submit for approval.

## Group Bookings - 2

### **Booking Process**

Follow the instructions below for booking group travel on the same itinerary.

- 1. The group organizer in the UConn department will contact Anthony Travel's dedicated agent(See below for contact information).
- 2. The group organizer in the UConn department will work with the Anthony Travel agent to obtain preliminary itinerary and rates.

### Note: As early as eleven (11) months prior to travel, an itinerary and rates can be quoted.

3. Once a decision is made on the itinerary and the rates are confirmed, Anthony Travel will provide a Group Travel Contract/Agreement which includes the deadlines, pricing, and airline and/or hotel terms and penalties to the requesting UConn department and UBS, Business Services Category Manager or designee for review.

Note: UBS will confirm with the requesting UConn department that the information on the itinerary is correct.

- 4. Once the information is confirmed, the appropriate level of signature within UBS will be obtained.
- 5. The final, signed contract/agreement will be provided to Anthony Travel and the UConn group organizer.
- 6. Payment should be made using the group organizer's Travel Card.

# Guest – Pre-Approvals & Payments

## **Guest Pre-Approvals & Payments**

### **Payment of Travel Segments**

### Airfare

Employees can utilize their University Travel Card to pay for the guest's airfare.

### Hotels

University has negotiated rate agreements with several local hotels.

 Employees can book these local hotels in Concur and utilize their University Travel Card to pay for the guest's local hotel stay without having to complete a 3<sup>rd</sup> Party Credit Card Authorization. For a list of local hotels please see <u>UConn Travel Rate Agreements</u>.

Hotels without a negotiated rate agreement – Employees can book in Concur for the guest and have the option of UConn paying or the guest paying.

- If UConn is paying, please work with Anthony Travel to make the booking and secure a 3<sup>rd</sup> Party Credit Card Authorization, where the UConn Employee will use their Travel card.
- If the guest is paying, they will seek reimbursement through HuskyBuy.

## Guest Pre-Approvals & Payments - 2

### Car Rental

Employees can book in Concur for the guest and have the option of UConn paying or the guest paying.

- If UConn is paying, please work with Anthony Travel to make the National/Enterprise booking in order to direct bill the charges to UConn (You will not be able to use the UConn Travel card for guest car rental charges). Please note these charges will show up in the UConn employee's Available expense queue in Concur, where they will need to submit a Concur Expense report.
- If the guest is paying, they will seek reimbursement through HuskyBuy.

Employees are responsible for getting a copy of the receipt from the guest for any airfare, car rental or hotel charges expected to be paid or reimbursed by UConn.

If there are any questions, please contact Travel Services at travel@uconn.edu.

## Guest Pre-Approvals & Payments – 3

### Pre-approval of Guest Travel Segments

The University requires pre-approval for travel that involves any travel segment (Airfare, Hotel or Car Rental) for employees, students and guests. For employees and students, the request is initiated and approved in the Concur Request module. For guests that have pre-approval through other means (example - contract, purchase order, departmental program, event, conference, etc.) they will not require a pre-approval to be initiated or approved in the Concur Request module. In these cases, the University Employee will attest to the fact in Concur or HuskyBuy that this pre-approval is held in the department and can produce this pre-approval if requested. Departments can also utilize Concur' s Travel Request for guest travel where there is no clear documentation as to the travel approval for the guest.

### Guest Travel – Not Afflicted with UConn (Search Candidate)

Requests are not required in Concur for guests, but approval must be obtained in one of two ways. Either the approval is held within the department, or there is a request in Concur. When filling out the expense report for the guest, there will be a drop down on the report header to say how approval was obtained. Email from the department head serves as an appropriate approval, just need to attach that to the expense report.

If there are any questions, please contact Travel Services at travel@uconn.edu.

If this trip is for international travel and you would like to request International insurance through our CISI coverage for the guest, please complete the <u>UConn CISI Request for Guests/Certain Students/Group</u> <u>Bookings</u> Form and email it to <u>travel@uconn.edu</u> for processing.

# The Travel Request

## **Concur Request**

#### Helpful Tips/Tricks:

- Ballpark estimate for flights with firm arrival dates/departure dates (times would be nice)

- Ballpark estimate for hotels. If there is a "conference rate" for a hotel that Concur will not fine, it is OK to book through the conference site, just note this in comments on the requets

#### - Car rental (if any)

- Estimated taxi/uber/lyft costs (question for you or travel or FSO/SFA: does uber/taxi/lyft count as "car rental" or is it separate?)

- If they have the conference registration fee and they have a ballpark for food, it can't hurt to add it (this is where an FSO/SFA question comes in. I wonder if this is something we require now (I don't think it is) and if not, should we?) The Request module will be used by UConn travelers to seek Travel\* preapproval. Formal Concur pre-approvals will provide an avenue for employees to request travel in an easy-to-use system and allow the fiscal officers the ability to approve the budget for the trip.

| Trip Detail/Segment         | Request      |
|-----------------------------|--------------|
| Airfare                     | Required     |
| Hotel                       | Required     |
| Car Rental                  | Required     |
| Personal Car Mileage        | Recommended  |
| Business Meal               | Not Required |
| Conference Registration Fee | Not Required |

\* Travel is defined as any trip with airfare, hotel, and car rental. Regardless of trip details, approval should be obtained from the traveler's supervisor prior to booking travel.

## Start a New Travel Request

1. From the Concur homepage, navigate to the top of the page and click **Start a Request**.

| $\frown$          |  |  |
|-------------------|--|--|
| SAP Concur Home ~ |  | 0 A  |
|                   | UNVERSITY OF CONNECTICUT + + +<br>Start a<br>Reguest Start a<br>Report Reservation   | OO         OO         OO           Audinotation         Audibilitis         Open           Requests         Expertises         Reports |
|                   | Trip Search Alerts   |  |
|                   | Booking for myself   Book for a guest     O     As an employee of University of Connecticut, you are eligible for a free Trip     me   | ripit Pro subscription (team More and Active) wareye   |
|                   | View Provide the second |  |
|                   | Reminder! You may now book travet at any time:<br>however, you may not begin your tip without a hilly<br>approved Travet Request.  |  |
|                   | Mixed Flight/Train Search Worldwide Caution Due to increased tensions in various locations around the world, the potential   | tial for terrorist attacks, demonstrations or violent  |
|                   | term @     Caudion against U.S. citzers and interests, the Uepartment of State advises U     caudion. U.S. citzers bludd:     Digurdure city, algoot of bain station     Stay elert in locations frequented by tourists.   | U.S. citizms overses to exercise increased   |
|                   | Red a rayo 1 Seen range argon     Annual city, argon or take asson     Annual city, argon or take asson     More argon 1 Seen range argon     More argon 1 Seen range argon     More argon 1 Seen range argon  | ormation and alerts and make it easier to locate you<br>Read more  |
|                   | Search 00 Open Requests 00 Available   | → 00 Open Reports →  |
|                   | Show More You currently have no active requests. Expenses  | You currently have no open reports.  |
|                   | My Trips (0) →  Vou currently have no available expenses.  |  |
|                   | You currently have no upcoming trips.  |  |
|                   |  |  |
|                   |  |  |
|                   |  |  |

- All UConn business travel that includes Airfare, Car Rental or Hotel (domestic and international) requires submission of a Travel Request in Concur, prior to the start of travel.
- Note: Fields identified with a red bar are required. Complete all required field.

# Request Headers/Create New Report



# Request Headers/Create New Report - 2

| 1. Request Policy                                | This field will default as appropriate.  |
|--|--|
| 2. Trip Name                                     | Enter a brief and accurate description of the nature of the business trip.   |
|  | <b>Does trip include a Level 3 or 4 Country/Region?</b> Level 3 or 4 Country/Region field is required. Refer to the Company Notes section in Concur for additional assistance with the Level 3 or 4 Country/Region dropdown. |
|  | Note: Many fields have a Quick Help Guide, identified by a question mark in a gray circle.<br>Hover over any Quick Help Guide for helpful information as you complete each field.  |
| 3. Business Travel Start<br>Date                 | Enter the first day of your travel.  |
| 4. Business Travel End<br>Date                   | Enter the last day of your travel.   |
| 5. Trip Purpose                                  | Make a selection from the dropdown, as appropriate.  |
|  | Tip: A conference Travel Request requires an attachment of a conference brochure, or the information noted in the Business Justification field of conference name, topic, date and location.                                 |
| 6. Professional<br>Development<br>Travel Award # | If your expenses are partially or fully funded by AAUP or UCPEA, enter the Faculty Travel Funding Request #<br>or Professional Development Fund Award Request #, respectively.   |

# Request Headers/Create New Report - 3

| 7. Traveler Type                                 | This field defaults from your profile.   |
|--|--|
|  | Note: If this is a Travel Request for a Guest or Student you will select appropriate traveler type from the drop-down menu.  |
| 8 Тгір Туре                                      | Make a selection from the dropdown, as appropriate.  |
|  | Note: When traveling to more than one business location, use the furthest trip type option (ex:<br>Washington/Canada travel - Intl). If traveling outside of the US, select International.   |
| 9. Does this trip<br>include personal<br>travel? | Choose yes if you are including additional time outside of business travel. If yes a business comparison for flights must be attached. Comparison needs to be done at time of booking NOT when trip is completed.  |
|  | ? If you are including additional time outside of business travel, select yes. If yes, a business comparison for flights must be attached when submitting the expense report. Comparisons need to be done at the time of booking not when the trip is completed.             |
| 10. Personal Travel<br>Dates?                    | Complete this field, if personal travel = Yes.   |
|  | Note: At time of booking, the traveler should obtain a cost comparison in Concur. Cost comparisons<br>must be attached to the Expense Report at the time of submission. Business<br>Purpose/Justification. Enter a brief description stating the business purpose of travel. |

# Request Headers/Create New Report - 4

1

| 11. Business<br>Purpose/Justification? | Please enter a detailed description stating the business purpose of travel and how this benefits the<br>University of Connecticut  |
|--|--|
| 12. Account #                          | This field should pre-populate to your default/home department account - based on profile settings. If the account does not auto populate, type your KFS number in the Account Number field. Then select the account from the menu options that display. |
| 13. Sub Account #                      | If the KFS account you are using has an associated sub-account number, type your sub-account<br>number in the <b>Sub-Account Number</b> field, then select the account from the menu options that<br>display.  |
| 14. Create Report                      | Click on create report.  |

## Concur | Single Day Travel Allowance

### Overview

Single day travel allowances apply for per diem when you have incurred meals during a business trip that is at least 10 consecutive business hours but does not involve an overnight stay.

A traveler's meal per diem amount(s) – for a Single Day Travel Allowance - will equal 75% of the allowable GSA rate, based on the End Location.

Single Day individual meals (meal per diem or directly reimbursed) are taxable. This excludes business meals. Please note the taxable amounts will be reported to Payroll to be included in your earnings. This document provides an overview for expensing meals using a single day itinerary in Concur.

### Single Day Travel Allowances

- 1. From within an Expense Report, complete the required **Report Header** fields then scroll to the bottom of the Report Header. **The Claim Travel Allowance** menu displays.
- Click Yes, since meal (Per diem) expenses will be included with the expense report. The Travel Allowances window will display, skip ahead to the Travel Allowances Itineraries section of this training document.
- 3. Click Next.

| el Allowances For Report: Test                        |                             |              |               |                       | (2×                 |
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| signed Rineraries                                     |                             |              |               |                       |                     |
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| Departure City  | Date and Time <sup>†1</sup> | Arrival City | Date and Time | Arrival Rate Location |                     |
| io Assigned Itineraries Found                         |                             |              |               |                       |                     |
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## Concur | Single Day Travel Allowance - 2

- 4. Click Create New Itinerary.
- 5. Click Go to Single Day Itineraries.
- Modify the date displaying in the Choose start date field and then click Go.
   For the date(s) you are claiming a Travel Allowance (Meals Per Diem), complete the following fields:
  - **Start Location:** Enter your starting location for that day and click Tab.
  - Depart (time): Enter the time you left and click Tab.
  - End Location: Enter your last business destination of the day and click Tab.
  - Arrive (time): Enter the time you arrived at your final business location and click Tab.
  - **Depart (time):** Enter the time you left the "End Location" and then click Tab.
  - Back at Origin (time): Enter the time you arrived home and click Tab.
  - Hours: If the length of your travel is 10 hours or more, 75% of the allowable GSA Per Diem rate displays
- 7. Click Save.

| Illowances For Report: Test                     |                     |                     |        |        |                |               |
|---|---------------------|---------------------|--------|--------|----------------|---------------|
| ge Day tineraries 2 Available tineraries 3 Expe | inses & Adjustments |                     |        |        |                |               |
| e start date 04/29/2024 🛛 😡                     | 1                   | 8 31437 25          |        |        |                |               |
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| 04/20/2024 Nondey                               |                     |                     |        |        |                |               |
| E 0501/2024 Viedowday                           |                     |                     |        |        |                |               |
| 1 05/02/2024 Thursday                           |                     |                     |        |        |                |               |
| 05/03/2024 Friday                               |                     |                     |        |        |                |               |
| 05/04/2024 Saturday                             |                     |                     |        |        |                |               |
| 05/05/2024 Sunday                               |                     |                     |        |        |                |               |
|   |                     |                     |        |        |                |               |
|   |                     |                     |        |        |                | See Vicensias |
#### Travel Details

- 1. From the **Travel Details** screen.
- 2. Scroll through each segment to review the trip details, including the total estimated cost of the trip.
- 3. Make any necessary changes.
- 4. Click Next. The Trip Booking Information screen displays.
- 5. Review the **Trip Name**. Edit as desired.
- 6. If booking for a Student or Guest, the email address entered earlier in the booking process will automatically populate in the field **Send a copy of the confirmation to:**
- 7. Make the appropriate selection from the **Airfare charged to a Federal grant?** dropdown.

Note: There is no option to hold a trip before booking. Airfare is not ticketed upon booking, rather a UConn travel agent will send a follow-up email with a ticket number once a seat is confirmed on a flight.

#### Travel Details - 2

- 8. Click Next. The Trip Confirmation page displays with details.
- 9. To complete booking, scroll down to click Confirm Booking. Trip details are sent to an agent for ticketing.
- 10. Click Finish.
  - Note: To ensure the booking is completed, we suggest that you keep clicking next until there are no further next options and the finial confirmation page of the booking appears that says your trip is confirmed.
  - *Tip*: Shortly after travel is booked, Concur will send an email to the traveler (and their delegate(s), if applicable) confirming travel details. Within hours, Anthony Travel will send a separate email confirming ticketing number, and respective flight information, if a flight was booked.

#### **Request Details**

- 1. Click the **Request Details** drop-down menu to review the available options.
- 2. Edit Request Header. Select this option to return to the Request Header to make changes to the information that was completed in the previous steps.
- 3. **Request Timeline**. Select this option to review the Approval workflow of the Request after successfully submitting the request.
- 4. Audit Trail. Select this option to review the history of the Request after successfully submitting the request.
- 5. Add Cash Advance. Select this option on a need only basis after adding estimated trip expenses.
  - Note: (1) Travel cash advances will be limited to 75% of estimated costs, excluding those costs that are eligible to be paid directly on a University Travel Card or by the University (such as air tickets, conference registration fees, meals, hotel, or rental car). Travel advances may only be Requested for \$500 or greater and will not be issued more than 10 days prior to the departure date. (2) Guests are not eligible for a Cash Advance.

#### Submitting A Request

1. Once expenses are added to the Request, click **Submit Request**. An attestation displays.

| Tes<br>Not Sul<br>Reque<br>EXP | t \$951.50  mitted   Request ID: 73VX tt Details Print/Share Attachments ECTED EXPENSES EVEN |  | Сору       | Request  | ubmit Request         |
|--------------------------------|--|--|------------|----------|-----------------------|
| 0                              | Expense type↓î   | Details↓Ĵ  | Date↓₹     | Amount↓↑ | Requested↓↑           |
|                                | Car Rental   | Baltimore, Maryland - Baltimore, Maryland                      | 05/06/2024 | \$230.00 | \$230.00              |
|                                | Air Ticket   | Hartford (BDL) - Baltimore (BWI) : Round Trip                  | 05/06/2024 | \$300.00 | \$300.00              |
|                                | Hotel Reservation  | Baltimore, Maryland  | 05/06/2024 | \$180.00 | \$180.00              |
| 0                              | Meal Per Diem Single Location  | Baltimore Washington Intl (Airport - BWI), Baltimore, Maryland | 05/06/2024 | \$241.50 | \$241.50<br>Allocated |
|                                |  |  |            |          | \$951.50              |

- 2. Scroll to read through the attestation, and then click Accept & Submit.
- 3. Requests will route for approval to the direct supervisor of the employee and fiscal officer of KFS account. Additional approvals may apply (e.g., Export Controls or Global Affairs, etc.).

Note: (1) If a request is not yet fully approved you can open the request and 'Recall' the request to make changes. (2) If an approved Request is cancelled or closed inadvertently, a new Travel Request must be created, and submitted for approval.

#### **Copying A Previous Request**

If you travel to the same destination more than once, there is a copy feature that will copy the Request and you will need to make changes details, as necessary.

1. From the Concur homepage, click **Requests** from the **Home** dropdown in the upper left-hand corner. *Your list of Requests display*.



- 2. Click the checkbox, to the left, of the Request you want to copy. The Copy feature activates to the right.
- 3. Click **Copy Request**. (from the top right). *The Copy Request dialog displays*.

### Copying A Previous Request - 2

| test    | t \$60       | 2.50 🗇                        |   | Сору               | Request  | Submit Request |
|---------|--------------|-------------------------------|---|--------------------|----------|----------------|
| Not Sub | omitted   F  | Request ID: 6YYD              |   |                    |          |                |
| Reques  | st Details 🗸 | Print/Share V Attachments V   |   |                    |          |                |
| EXP     | ECTED        | EXPENSES                      |   |                    |          |                |
| Add     | Edit         | Delete Alliocate              |   |                    |          |                |
|         | Alerts↓↑     | Expense type↓↑                | Details↓↑                                     | Date↓ <sup>╤</sup> | Amount↓↑ | Requested↓↑    |
|         | F            | Hotel Reservation             | Baltimore, Maryland                           | 04/26/2024         | \$250.00 | \$250.00       |
|         | F            | Air Ticket                    | Hartford (BDL) - Baltimore (BWI) : Round Trip | 04/26/2024         | \$180.00 | \$180.00       |
| 0       |              | Meal Per Diem Single Location | Baltimore, Maryland                           | 04/26/2024         | \$172.50 | \$172.50       |

- 4. Modify the name of the Request to reflect the new travel.
- 5. Update any other options, as necessary and then click **Create New Request**. A new Request displays with the header tab active.
- 6. Review the Request Header and Expected Expenses for accuracy.
- 7. Attach documentation, as needed and then Submit the Request, as usual.

### Copying A Previous Request – 3

- 8. Modify the name of the Request to reflect the new travel.
- 9. Update any other options, as necessary and then click **Create New Request**. A new Request displays with the header tab active.

| Copy Request  |        | ×                  |
|---|--------|--------------------|
| New Request Name *  |        |                    |
| Copy of test  |        |                    |
| Starting Date For New Request (Last Date of Source Request: 04/28/2024) $^{st}$ |        |                    |
| 04/28/2024  |        | Ë                  |
| nclude:   |        |                    |
| Expenses  |        |                    |
|   |        |                    |
|   | Cancel | Create New Request |
|   | L      |                    |

- 10. Review the Request Header and Expected Expenses for accuracy.
- 11. Attach documentation, as needed and then Submit the Request, as usual.

### Closing A Request

If you have an approved Request for travel that has been completed and you do not need to create a expense report, the Request will need to be closed/inactivated.

- 1. From the Concur homepage, click **Requests** from the **Home** dropdown in the upper left-hand corner.
- 2. Click the blue **View** button at the top left of the page and select **Approved Requests** from the drop-down menu.

| SAP Concu   | r ©             | Requests     | Travel      |
|---|-----------------|--------------|-------------|
| Manage Reque  | sts             | New Request  | Quick Searc |
| Approved Reque  | ests            | <b>(</b> 14) |             |
| Unsubmitted Requests<br>Active Requests   | Be              | gins With    | ~           |
| Pending Requests  |                 | Request ID   | Status      |
| Approved Requests     Cancelled Requests     Closed/Inactivated Requests     All Requests | is<br>how<br>me | SAEV         | Approved    |
| Benefit to the university   | _               | 3443         | Approved    |

### Closing A Request – 2

- 3. Click the checkbox beside the approved Request that you do not need to create an expense report for.
- 4. Click the **Close/Inactive** button at the top right of the page.



#### Cancelling or Changing Airline, Rental Car or Hotel Reservation

#### How to Expense a Cancelled Trip

If an upcoming trip requires changes or a partial cancellation, please contact Anthony Travel for Assistance.

If an upcoming trip requires a **full cancellation of all segments**, you have the option of canceling your booking online in Concur or contacting Anthony Travel for assistance.

Follow the instructions below to complete a full cancellation of all segments on your trip in Concur.

- 1. Click Travel at the top of the Concur page.
- 2. In the Travel module, click **Upcoming Trips**. To review trip details, click on the link under **Trip Name/Description**.
- 3. Click Cancel Trip.



### Cancelling or Changing Airline, Rental Car or Hotel Reservation-2

- 4. The **Cancel Trip** popup box will display. Enter any comments you would like to add for reporting purposes.
- 5. If a hotel was booked as a part of the trip you are cancelling, Concur will display the **Rules and** cancellation policy. Click the check box to agree and click Continue.
- 6. The cancellations details will display with a message confirming **your trip has been successfully cancelled.**

1. Log into Concur and navigate to your Request Module



2. Click New Request



3. You can then enter your upcoming trip details on the request header. (Your traveler type directly feeds from Core-CT and should not be edited)

| Create New Request                  |     |  |          |  |
|-------------------------------------|-----|--|----------|--|
|                                     |     |  |          | * Required fir   |
| Request Policy *                    |     |  |          |  |
| UCONN General                       | ~   |  |          |  |
| Trip Name *                         |     | Does trip include a Level 3 or 4 Country/Region? * 🕜 |          | Business Travel Start Date *                                     |
| Test                                |     | Ν  | ~        | 05/06/2024 E   |
| Business Travel End Date *          |     | Trip Purpose *                                       |          | Destination City * 🚱   |
| 05/09/2024                          | Ë   | Conference-Attending                                 | ~        | Baltimore Washington Intl (Airport - BWI), Baltimore, Maryland X |
|                                     |     |  |          |  |
| Traveler Type *                     |     | Trip Type * 🚱  |          | Will this trip include personal travel? * 🕢                      |
| Staff                               | ~   | Out-of-State   | ~        | None Selected  |
| Personal Travel Dates 🗿             |     | Business Purpose/Justification * 🕢                   | 43/500   |  |
|                                     |     | Attending Conference in Baltimore, Maryland          |          |  |
|                                     |     |  | <i>h</i> |  |
| Account Number *                    | 3   | Sub-Account Number                                   | 4        |  |
| (2614020) Dramatic Arts Instruction | × • | (RCRUT) Recruitment expenses                         | × •      |  |
| Additional Information/Comment      |     |  |          | 0/5  |
|                                     |     |  |          |  |
|                                     |     |  |          | Cance Create Reg   |
|                                     |     |  |          |  |
|                                     |     |  |          |  |
|                                     |     |  |          |  |

#### Approving a Request

After reviewing request header details, expected expenses and attachments the Approver has options to:

1. Click **Approve** to approve the Request. The request moves to the next step in the approval process. The next approver in the workflow receives an email, identifying a new request is pending their approval.

Note(s): (1) As an approver you can alternatively Approve or Send Back the Request via the Concur Mobile App.

(2) If any part of the travel includes International travel, banned states, level 3 or 4 country/region, and/or embargo country, additional approval is automatically built into the Concur approval timeline.

(3) If the travel will be conducted by a nonresident alien student, the Fiscal Officer approver must complete the "Business Expense Certification" field. Concur will prompt the approver to complete this field when required. For additional information, refer to tax.uconn.edu/concur.

2. You can then click the blue add button to add estimated expenses.

| Alerts: 2  | ~                           |  |  |
|--|-----------------------------|--|--|
| Test   Not Submitted   Request ID: 73VX Request Details  Print/Share  Attachments  EXPECTED EXPENSES   | Copy Request Submit Request |  |  |
| Add Edit Delete Allocate   |                             |  |  |
| No Expected Expenses<br>Add expected expenses and/or travel plans to this requ<br>submit for approval. | iest to                     |  |  |

3. It is most important that you include estimates for any airfare, hotel, and car rental. Please add any estimated expenses for your trip to the report so that your Fiscal Officer can budget appropriately. You will not be bound to these amounts as they are estimates, but it is best to make an educated guess on what the cost will be.

| Round Trip One Way                                      |   |  |   |                  |
|---|---|--|---|------------------|
| Outbound  |   | New Expense: Hotel Reservation         | Cancel See  |                  |
| From *  | * Required field<br>To *  |  | -   |                  |
| Bradley Intl (Airport - BDL), Hartford, Connecticut 🗙 🗸 | Baltimore Washington Intl (Airport - BWI), Baltimore, Marylar 🗙 🗸 | Check-In                               | * Required field  |                  |
| Date * Depart at  | Comment 0/2000  | Date A Chy*                            |   |                  |
| 05/06/2024 📋 Departure time 🗸 02:00 PM 🔇                |   | 05/06/2024                             | x •   |                  |
|   |   | Check-Out                              | New Expense: Car Rental   | Cancel Save      |
|   |   | Date At                                |   |                  |
|   |   | 05/09/2024                             |   | * Required field |
| Return  |   |  | Pick-up   |                  |
| Date * Depart at  | Comment 0/2000  | Comment 0/2000                         | Pick-pLocation * Date   | 8                |
| 05/09/2024 📋 Departure time 🗸 04:00 PM 🔇                |   |  | Batimore Washington Int (Airport - BWI), Batimore, Maryland X V               | 04:00 PM 0       |
|   | 4   |  | Drop-off  |                  |
|   |   |  | Drup-of Location * Date   | 2                |
|   |   | Estimated Amount <sup>®</sup> Currency | Babimore Washington Inti (Airport - BIW), Babimore, Maryland X 🗸 🗸 05/09/2024 | ₿ 02:00 PM 0     |
| Estimated Amount * Currency                             |   | 180 US, Dollar                         |   |                  |
| 300.00 US, Dollar                                       |   |  | Connact 02000   |                  |
| Save Cancel   |   | Sine Circel                            |   |                  |
|   |   |  |   |                  |
|   |   |  |   |                  |
|   |   |  |   |                  |
|   |   |  | /   |                  |
|   |   |  | Edinate Amount * Currecy<br>230 US, Dollar                                    |                  |
|   |   |  |   |                  |
|   |   |  | Save Cancel   |                  |
|   |   |  | -   |                  |

Attachments are needed for all conference related travel. You MUST upload the conference agenda to this request

1. Click the **Attachments** dropdown and then click **Attach Documents**, to attach a document to a request.

| lome / Requests / M                          | lanage Requests / test   |   |   |   |
|--|--|---|---|---|
| Alerts: 2                                    |  |   | * ]                                     |   |
| test \$60                                    | 2.50 🗇   |   | Copy Request Submit Request             |   |
| ot Submitted   F                             | Request ID: 6YYD   |   |   |   |
| Request Details 🗸                            | Print/Share V Attachments V  |   |   |   |
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| Add Edit t                                   | Delete   |   |   |   |
| □ Alerts↓↑                                   | Expense type↓↑   | Details⊥†                                     | Date1 <sup>#</sup> Amount11 Requested11 |   |
|  | Hotel Reservation  | Baltimore, Maryland                           | 04/26/2024 \$250.00 \$250.00            | Document Upload and Attach  |
|  | Air Ticket   | Hartford (BDL) - Baltimore (BWI) : Round Trip | 04/26/2024 \$180.00 \$180.00            |   |
| 0  | Meal Per Diem Single Location  | Baltimore, Maryland                           | 04/26/2024 \$172.50 \$172.50            |   |
|  |  |   | \$602.50                                |   |
| Submitted   R<br>Iquest Details ~<br>(PECTED | equest ID: 6YYD Print/Share  Attachments  Yew Documents Attach Documents Delete Documents Delete Documents |   |   | Valid file types for upload are .png, .jpg, .jpeg, .pdf, .tif or .tiff. 5MB limit per file. |
| □ Alerts↓↑                                   | Expense type   | Details↓↑                                     | Date↓ <sup>⊭</sup> Amount↓↑ Requested↓↑ | Cle   |
|  | Hotel Reservation  | Baltimore, Maryland                           | 04/26/2024 \$250.00 \$250.00            |   |
|  | Air Ticket   | Hartford (BDL) - Baltimore (BWI) : Round Trip | 04/26/2024 \$180.00 \$180.00            |   |
| ٦  | Meal Per Diem Single Location  | Baltimore, Maryland                           | 04/26/2024 \$172.50 \$172.50            |   |
|  |  |   | \$602.50                                |   |
|  |  |   | /                                       |   |

| 2              | . Submit Request.                 |  |            |          |                       |
|----------------|-----------------------------------|--|------------|----------|-----------------------|
| Home / F       | Requests / Manage Requests / Test |  | 2          |          |                       |
| I Al           | erts: 2                           |  |            |          | ~                     |
| Tes<br>Not Sub | t \$951.50 🔟                      |  | Сору       | Request  | ubmit Request         |
| EXPI           | ECTED EXPENSES                    |  |            |          |                       |
| Add            | Edit Delete Allocate              |  |            |          |                       |
|                | Expense type↓↑                    | Details↓↑  | Date↓₹     | Amount↓↑ | Requested↓↑           |
|                | Car Rental                        | Baltimore, Maryland - Baltimore, Maryland                      | 05/06/2024 | \$230.00 | \$230.00              |
|                | Air Ticket                        | Hartford (BDL) - Baltimore (BWI) : Round Trip                  | 05/06/2024 | \$300.00 | \$300.00              |
|                | Hotel Reservation                 | Baltimore, Maryland  | 05/06/2024 | \$180.00 | \$180.00              |
| 0              | Meal Per Diem Single Location     | Baltimore Washington Intl (Airport - BWI), Baltimore, Maryland | 05/06/2024 | \$241.50 | \$241.50<br>Allocated |
|                |                                   |  |            |          | \$951.50              |
|                |                                   |  |            |          |                       |

# Workflow, Timelines & Approving Requests

### Travel Request Approval Workflow



Submit Request for Approval\*

Routed to Traveler's Direct Supervisor\*\*



Routed to Fiscal Officer(s) on Account(s) identified in Request

- Requests to travel to a banned state, embargo country, and Level 3 or 4 countries/regions will be routed for additional approval (e.g., export control, global affairs)
- \*\* Primary supervisor as it appears in CORE-CT

#### **Reviewing A Request**

- 1. An email will be sent to the appropriate approver when a request requires approval.
- 2. From the Concur homepage, navigate to the top of the page and click **Approvals.** The Approvals view displays.
- 3. Click the **Requests tab**. A list of requests pending approval displays.
- 4. Click the **Request Name** or **Request ID** of the appropriate travel request. The travel request details display.
- 5. Review the travel request details.
- 6. If the Requests contains any **Alerts**, click the drop-down arrow to the top right to review.
- 7. Click the **Request Details** drop-down arrow and select **Request Header** from the list. Review travel dates, purpose, destination, business purpose, account number, etc.

Note: Business Start and Business End Date should reflect the business travel dates, excluding any personal dates that may apply. Personal travel dates should be noted in the Personal Travel Date fields, as applicable.

- 8. Add Additional Information/Comments as desired to the Request Header.
- 9. Review the Expensed Expenses menu. Click each expense to review details, including Estimated Amount.

Note: If a request does not include Air ticket, Car rental or hotel expenses that approver expects this traveler to incur during the respective trip, approve CAN send back to the traveler to update accordingly, and then traveler will resubmit for approval.

10. Click the Attachments dropdown, and then click View Attachments to review any attachments added to the Request. Approvers can also click attach documents to attach documents to a Request

#### Edit Approval Flow/Approve And Forward

Concur allows any approver that currently has a request in their queue to add additional approvers to the Approval flow of the request timeline, as desired.

- 1. Click the **More Actions** drop-down arrow and select **Edit Approval Flow** or **Approve & Forward** from the drop-down menu.
- 2. Click Add Step. Click within the User-Added Approver field, and then click the filter icon to select the search criteria.
- 3. Type the approver's respective information in the search field. A filtered list of users displays.
- 4. Click to select a valid entry from the list of approvers. Click **Add Step** again and continue as needed to add additional approvers.
- 5. Click Save.
- 6. Click Approve. An email is sent to the new approver to notify them of a new request pending their approval.

#### Edit Approval Flow/Approve and Forward

Concur allows any approver that currently has a request in their queue to add additional approvers to the Approval flow of the request timeline, as desired.

- 1. Click the **More Actions** drop-down arrow and select **Edit Approval Flow** or **Approve & Forward** from the drop-down menu.
- 2. Click Add Step. Click within the User-Added Approver field, and then click the filter icon to select the search criteria.
- 3. Type the approver's respective information in the search field. A filtered list of users displays.
- 4. Click to select a valid entry from the list of approvers. Click **Add Step** again and continue as needed to add additional approvers.
- 5. Click Save.
- 6. Click Approve. An email is sent to the new approver to notify them of a new request pending their approval.

#### Send Back to Employee

When a travel request is incorrect (e.g., does not conform to University policy, is not approved for budgetary means, or for any other reason, etc.) you can send the request back to the employee.

7. Click the More Actions drop-down arrow and select Send Back to Employee from the drop-down menu.



- 8. In the Add Comment field, enter a comment to the employee, explaining the reason for sending back the request.
- 9. Click Send Back. The request is sent back, and an email notification is sent to the employee.

#### Reviewing The Request Approval Timeline

After submitting a Request, you may want to check whose approval your Request is currently pending, or which request timeline step has already been approved.

1. From the Concur homepage, click **Requests** from the **Home** dropdown in the upper left-hand corner.



2. Click the drop-down arrow beside 'View' at the top of the page and select **'Pending Requests'** from the drop-down menu.

### Reviewing The Request Approval Timeline – 2

3. Click on the **Request name** that you would like to review.

| Home / Requests / Manage Requests |  |                             |                      |            |                    |
|-----------------------------------|--|-----------------------------|----------------------|------------|--------------------|
| Manage Requests                   |  |                             |                      |            |                    |
| Request Library                   |  |                             | View Pending         | Approval 🗸 |                    |
| Request Name↓↑                    | Status↓↑                                   | Request Dates↓ <sup>╤</sup> | Requested <b>↓</b> ↑ | Approved↓↑ | Remaining amount↓↑ |
| Test<br>ID: 73VX                  | Submitted & Pending Approval<br>05/06/2024 | 05/06/2024                  | \$951.50             | \$951.50   | \$951.50           |

4. With the Request open, click the **Request Details** drop-down arrow then select **Request Timeline** from the drop-down menu.

| Approval Flow                                    | Request Summary   |   |  |
|--|---|---|--|
| Direct Supervisor Approval<br>Bridgeman, Colleen | SUBMITTED<br>Caron, Cynthia 05/06/2024                    |   |  |
| Fiscal Officer Approval                          | SUBMITTED & PENDING APPROVAL<br>Caron, Cynthia 05/06/2024 | / |  |
|  | L.  |   |  |
|  |   |   |  |
|  |   |   |  |
|  |   |   |  |
|  |   | Z |  |

# Reviewing The Request Approval Timeline – 3

5. You will now see each approval timeline step with the name of the corresponding approver. If a step has been previously approved, the approval flow step will show a green circle and checkmark. The approval date will also show to the right under the word **Approved**.

# AAUP/OVPR Travel Award

## Faculty Travel Funding

Receiving an AAUP/OVPR Travel Award **does not infer that such travel has been approved by the University**, only that the awardee has travel funding available to reimburse expenses from approved travel. Before traveling or making **travel** arrangements:

- All Faculty must obtain approval from their department or unit head, per the AAUP contract.
- Faculty traveling internationally must obtain approval from Global Affairs.
- Faculty traveling to embargoed regions (currently Cuba, Iran, Syria, North Korea, and Crimea) must seek approval from OVPR Export Control.

# **Guidelines**

#### Before You Apply

Before making travel, arrangements or traveling, all faculty must:

- Obtain pre-approval from their department or unit head (per UConn AAUP contract)
- Obtain pre-approval from <u>Global Affairs if traveling internationally to a Level 3 or 4 destination</u>
- Obtain written pre-approval from OVPR Export Control before booking travel to <u>embargoed regions</u>
- Obtain written pre-approval from dean, director, or department head if destination is subject to State travel ban

If you are participating virtually, you **do not** need to submit a Travel Request via Concur, since no travel is taking place.

Receiving an AAUP/OVPR Faculty Travel Award **does not infer that such travel has been approved by the University**, only that the awardee has funding available to reimburse expenses from approved travel. Failure to follow appropriate policies and procedures related to University travel may result in unreimbursed out-of-pocket expenses for individuals. The following guidance can ensure all faculty and staff avoid such situations.

Reminder: Any activity related to your faculty position for which you receive outside compensation, honorarium, or other form of payment (including payment of expenses) may require review and approval by the <u>Faculty Consulting Office</u>. Travel or other Professional Development costs relating to or overlapping with outside consulting activities are not eligible for reimbursement under the AAUP/OVPR Faculty Travel Funding Program.

Due to the popularity of this program and demand exceeding supply of funds, faculty are encouraged to apply as soon as they are aware of the travel opportunity. Funds are limited, and awards are not guaranteed.

**Requests for reimbursement must be submitted within 60 days of travel ending**. Failure to submit reimbursement within 60 days may result in travel costs being assumed by the traveler/department.

Once all funds for the FY are fully committed, the OVPR reserves the right to close down the request portal so that no new requests may be submitted.

It is strongly recommended that all University travel is booked through UConn's travel agent, Anthony Travel, using the University-sponsored Travel Card (T-Card). Anthony Travel has a dedicated UConn agent. Travel can also be booked online within the Concur system where you can search for flights similar to the Expedia application.

If you book travel independently and have to cancel this travel, you will be responsible for any resulting costs that will not be reimbursed by the University. For instance, if you book a non-refundable flight on Expedia and then have to cancel this travel due to the pandemic, you will not be reimbursed for the ticket. Anthony Travel will support any cancellation or postponement of travel that they have booked, including obtaining credits for the unused tickets. There are no booking fees or agent fees charged back to the department when using Anthony Travel.

#### Funding Sources and Criteria

This program unites two sources of faculty travel funding under a common set of guidelines and through a <u>common request portal</u>.

Funding pools run on the fiscal year (FY) cycle (July 1 - June 30).

Award funds cannot be transferred in part or in whole to other trips.

#### AAUP Professional Development Fund

- Per UConn AAUP contract (applicable to Storrs and Regional Campus), "each eligible full-time faculty member shall, upon request, receive up to \$2,200 from the Professional Development Fund for any academic-related travel expenses...
- ....so long as such funds are available" (Article 19.6, Sec. F, Item iii).
- Academic related travel
  - Related to research and teaching-focused conferences, academic workshops, and other professional development opportunities
  - Includes transportation, lodging, registration, per diem, etc.

#### Funding Sources and Criteria

- 1<sup>st</sup> source of funding for all requests (regardless of type of participation)
- Per UConn AAUP contract, 30% of AAUP Professional Development Fund will be reserved until February 1 for "junior" faculty (defined as terminal degrees earned within past 7 years; Article 19.6, Sec. F, Item iv).
- Sole source for non-active participation (aka Attendance Only)

#### **OVPR Faculty Travel Fund**

- Augments the AAUP funding
- Added requirement that funds only support dissemination of research results (active participation as a speaker/presenter) at conferences/professional workshops
- Awarded only when AAUP funds are expended or otherwise not available

#### Faculty Eligibility

Eligibility varies based upon funding source.

Individual maximum of 2,200 is inclusive of both AAUP and OVPR funds and runs on the fiscal year (FY) cycle (July 1 – June 30).

Per UConn AAUP contract, 30% of AAUP Professional Development Fund will be reserved until February 1 for "junior" faculty (defined as terminal degrees earned within past 7 years; Article 19.6, Sec. F, Item iv).

#### AAUP fund

- Full-time UConn faculty
- Members of the UConn AAUP
  - <u>Includes</u> regional campuses, full-time Lecturers, Adjuncts teaching 2 or more courses now and each semester for the past two years
  - Excludes faculty in Law, Medicine, Dental Medicine, visiting faculty, Emeritus Faculty

#### OVPR fund

- Full-time UConn faculty
- Members of the UConn AAUP
  - <u>Includes</u> regional campuses, Law School
  - Excludes faculty in Medicine or Dental Medicine, lecturers, adjuncts, visiting faculty, Emeritus Faculty
## **Request Process**

## Common Request Portal

#### One trip per request

- Submit at least 10 days prior to departure to ensure adequate processing time.
  - Requests submitted fewer than 10 days before departure may not be processed before your travel begins.
  - Requests cannot be funded once travel has commenced.
- Before making travel arrangements or traveling, all faculty must submit a Travel Request via Concur in order to:
- Obtain pre-approval from their department or unit head (per UConn AAUP contract)
- Obtain pre-approval from <u>Global Affairs if traveling internationally to a Level 3 or 4 destination</u>
- Obtain written pre-approval from OVPR Export Control before booking travel to <u>embargoed regions</u>
- Obtain pre-approval from dean, director, or department head if destination is subject to State travel ban

Trips spanning funding periods or fiscal years will be considered part of the period or year in which the greater number of travel days occur.

Requests will be considered on a first-come, first-served basis. The amount awarded will be determined by the qualifying amount providing all budgeted funds are available, individual fiscal year allotments have not been reached, and all of the submitted information is accurate.

Due to the popularity of this program and demand exceeding supply of funds, faculty are encouraged to apply as soon as they are aware of the travel opportunity. Funds are limited, and awards are not guaranteed.

Reminder: Any activity related to your faculty position for which you receive outside compensation, honorarium, or other form of payment (including payment of expenses) may require review and approval by the <u>Faculty Consulting</u> <u>Office</u>. Travel or other Professional Development costs relating to or overlapping with outside consulting activities are not eligible for reimbursement under the AAUP/OVPR Faculty Travel Funding Program.

Need to make changes? Please email your detailed request to research@uconn.edu.

Did you cancel your trip? Please email <u>research@uconn.edu</u> to let us know.

- Award funds cannot be transferred in part or in whole to other trips.
- Unused funds will be returned to the funding pool for redistribution.
- Value of unused funds will be returned to the traveler's annual fair share maximum.

#### **Status Markers**

- <u>Pending</u>: Your request was successfully submitted and is awaiting review
- <u>Approved</u>: Your request was funded
- <u>Not Funded</u>: Your request was not funded. Some, but not all, possible reasons are listed below. Reviewers
  often make notes which can be found near the top of the notification email.
  - You have already reached your \$2,200 limit for the fiscal year
  - All monies from the AAUP and/or OVPR funding pools are fully committed for the travel period (i.e. Fall or Spring)
  - You did not submit 10 days prior to departure, allowing reviewers sufficient time to process your request, and funds cannot be awarded once travel has begun
    - It may be the case that committed travel funds will go unused. Unused funds will be returned to the
      appropriate pools from which they originated, and applications previously Not Funded due to
      drained pools will be reconsidered in the order in which they were originally submitted, provided
      the proposed travel dates have not yet come to pass.

## Post-Trip Requirements - Reimbursement Process

Please collaborate with your department's staff to request reimbursement of expenses upon completion of travel.

All awards are for reimbursement of travel expenses only.

•Reimbursements from OVPR award funds must include evidence of active participation.

•See also "<u>Covered Expenses</u>".

Requests for reimbursement must be submitted within 60 days of travel ending. This mirrors UConn Travel policy.

#### Awards expire after 90 days

•Awards will be closed after this period

- •Award funds cannot be transferred in part or in whole to other trips.
- •Unused funds will be returned to the funding pool for redistribution.
- •Value of unused funds will be returned to the traveler's annual fair share maximum.
- •Exceptions only in special cases and with significant justification.
- •Exceptions must be requested before award expires.

## Post-Trip Requirements - Reimbursement Process

• Travel costs related to expired awards (that haven't been granted exceptions) will be assumed by the traveler/department.

Reminder: Per <u>updated UConn Travel Policy.pdf</u> "reimbursements submitted over 120 days after travel is complete will not be reimbursed even with the approval from a Dean, Director, or Department Head."

Reminder: Any activity related to your faculty position for which you receive outside compensation, honorarium, or other form of payment (including payment of expenses) may require review and approval by the <u>Faculty Consulting</u> <u>Office</u>. Travel or other Professional Development costs relating to or overlapping with outside consulting activities are not eligible for reimbursement under the AAUP/OVPR Faculty Travel Funding Program.

Staff members: When charging the travel award account in Concur, please include the award number in the line item description. Also, please include in a Note the AAUP/OVPR Faculty Travel Award # and attach it. If not all award monies were used, you are also encouraged to note this, and by how much.

# Professional Development Fund Award Program

The UCPEA Professional Development Award Program Application page can be found at:

# <u>UCPEA</u>

For UCPEA Professional Development information or support, please contact the UCPEA Office at 860-487-0850.

## Scholarship Facilitation Fund Guidelines

### Scholarship Facilitation Fund Guidelines

#### APPLICATION GUIDELINES

Requests for SFF support must be submitted through the UConn Quest Portal's online application form C, and should include:

- Project Description (Limit: 2000 characters/250 words). Describe the activities you wish to undertake in the project, the scholarly products (publications, grant applications etc.) that these activities will enable, and your proposed timeline for these activities.
- Budget and Justification (Limit: 2000 characters/250 words). Break down (itemize) the costs related to this project and
  provide justification as to why each is necessary and reasonable for the work described in the project description. It is
  important to list each cost separately and provide information regarding how cost estimates have been reached.
  - The following items cannot be requested: faculty, clerical or administrative personnel salaries, including
    personnel whose primary purpose is to explore funding sources and/or prepare grant applications;
    service/maintenance contracts on equipment; laboratory renovations, or other infrastructure renovations;
    institutional memberships in professional organizations; travel to professional meetings to present the results
    of research; travel to explore extramural funding opportunities. SFF budgets must specify how funds will be
    used to advance/complete a specific aspect of a faculty project; SFF funds will not be granted solely to
    provide support or gap funding for personnel.
- Funding Need (Limit: 2000 characters/250 words). Address all other sources of funding you may have available for this
  project. Providing some level of explanation of the funding need (even if there are no other resources available) is
  critical for contextualizing SFF requests. Requests that do not address funding need will have lower funding priority.
  - Include external funding earmarked for this project and what it will cover
  - Discuss existing start-up or IDC funds and what they will cover or why the are not available for the project
  - Describe any cost-matches that have been offered by department or school/college. The willingness of other units to contribute to the costs of the project will be viewed as a positive factor when evaluating SFF requests
  - Describe the importance of SFF funding for the continuation/success of the project.

# Questions?

Please email Cindy Caron at <u>qpb24001@uconn.edu</u> or Travel at <u>travel@uconn.edu</u>. We are always happy to help!